Fabasoft® Manifesto

Ten positions
to secure our
European leadership
in quality.

Always one step ahead.

We are passionate about solving complex tasks in every conceivable constellation of processes in the digital economy, and therefore strive to continually boost our efforts in research and development.

Our products thus ensure that today's and tomorrow's requirements for a safe project collaboration with external partners are met across all boundaries and borders.
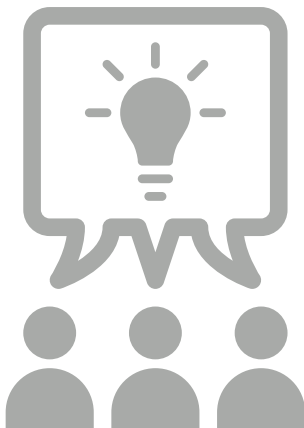
Managing Board Fabasoft AG

Helmut Fallmann   **Leopold Bauernfeind**

1. Uncompromising product innovations.

Fabasoft sees itself as a software manufacturer that constantly develops the best solutions for its customers. Our trend-setting product portfolio sets new benchmarks in the digitisation of your boundless business processes.

Germany   **Austria**   **Switzerland**

2. **Your data is as valuable as gold.**

Fabasoft's customers always know where their data is stored. You can choose between the Fabasoft data centres in Germany, Austria and Switzerland. On-premise installations are also possible. In this case, the data remains at your own data centre. Fabasoft does neither sell customer data nor cooperate with data dealers. The site is strictly free of ads.

3. Made in Europe.

Fabasoft is building and maintaining its cloud infrastructure by itself and independently.
Origin as well as IT added value lie in Europe. Since the entire source code is stored in Europe, European autonomy is guaranteed.
Taxes and fees are paid in Europe.

4. **We speak European.**

Fabasoft currently supports 22 languages. In the future, Fabasoft's products will be available in all EU languages. It goes without saying that we are using standardised content formats. Fabasoft's products and solutions are accessible without any strings attached and offer equal opportunities for people with special needs. The Pfennigparade Foundation attested to this by issuing the rating "very accessible".

5. **European law.**

Fabasoft's uniform licence agreements warrant that European law and European data protection always apply to the cloud services.

6. Certified quality.

Fabasoft has been certified internationally for the security of its data storage and its data centres many times. Our compliance with different security standards such as ISO 27001 and ISO 27018 as well as our adherence to the recommendations of ENISA are regularly checked by TÜV Rheinland, EuroCloud Star Audit as well as PwC. Fabasoft furthermore provides a state-of-the-art security architecture with genuine end-to-end encryption.

7. Purest data security.

Universal access and unlimited use of Fabasoft's Cloud services are guaranteed through the use of open standard interfaces allowing the full integration of all relevant platforms and mobile end devices.
The heart and soul of boundless and mobile collaboration as well as safe sharing of data are Fabasoft's teamrooms, our highly protected online working areas.
Access to these protected teamrooms and the right to collaborate in them is only possible for users who are authenticated twice or are using their digital ID. You always know who is accessing what data, and when.

8. Find quickly, don't search long.

Through the use of Mindbreeze technology, semantic searches in the cloud are at the cutting edge of technology. Efficient finding is not limited to document formats and meta data, but turns data records into "actionable information" within seconds. The context of the information that was found as well as the actions are always kept and are available for further processing. Dynamic filters such as Scope, Type, Teamroom or Organisation support the understanding of information and allow for exact search results.

9. Focusing on the customer.

The performance of Fabasoft's support is internationally extraordinary. More than 99 percent of all customer requests can be solved within two hours during our hours of operation. This implies qualified answers with concrete proposals for a solution. Fabasoft contractually guarantees transparent Service Level Agreements (SLAs).

10. Crystal clear transparency.

Fabasoft is a European software manufacturer and cloud provider with more than 27 years of experience. The Fabasoft AG shares are listed in the Prime Standard of Frankfurt Stock Exchange (WKN (D) 922985).

That's what Fabasoft stands for.