

Hardware Support Description

Fabasoft Private Cloud

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www.fabasoft.com

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Hardware Support

For the hardware provided to the customer from the Service Package, Fabasoft has the following hardware support:

Dell ProSupport and Next Business Day On-Site Service (Dell ProSupport without Mission Critical Enhanced Service with a Next Business Day On-site Response).

Additional information about this hardware support (“General Hardware Service Description Dell ProSupport”) is available under:

<https://www.fabasoft.com/private-cloud/contract>