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Partner and counsellor-at-law



"The extensive and personal counseling services provided to our clients call for fast access to case-related records, as well as to records or the status of revisions in other locations.

Our office stays abreast of the modern world of communication; electronic file and information management now enhance more efficient processes."

All Facts At Hand - From All Locations, Quickly And Securely

Hochleitner Lawyers, Austria

Hochleitner Lawyers advises international and national clients in business and private affairs. To obtain the requirements of modern administrated chambers the partners decided to review all existing processes. In this context, it was important to find all information quickly and easily and maintain the required discretion. The solution was Mindbreeze InSpire. Information located in internal databases, Microsoft Exchange and ADVOKAT¹⁾ can now be found with only one search request. The search results are illustrated clearly in a list.

1) ADVOKAT is a leading provider of software for lawyers in Austria with over 1,400 customers.

Task

Hochleitner Lawyers combines local competence with an international network of know-how. The holistic legal consulting offered to its clients necessitates swift and comprehensive access to the law group's entire knowledge pool. In this context, the partners are seeking a search solution for locating case files, documents and protocols throughout the law group in a fast and simple way.

Overview

Customer/Lawyer

Since 1954 Hochleitner Lawyers has combined local competence with an international network of knowhow. The chambers are located in Eferding, Linz, Perg, Wels and Wien and offer a holistic legal consulting to its clients in business and private affairs. www.iura.at

Product Solution

Mindbreeze InSpire – The combination of hardware (server) and pre-installed Mindbreeze software. Mindbreeze offers a solution that is ready for immediate use for safe, company-wide information search with a minimum of configuration and installation necessary.



Chronology

September 2009: The partners draft the system requirements



December 2009 - January 2010: Test phase and introduction by all employees



December 2009: Installation und configuration of Mindbreeze InSpire



Facts and Functionality

- Document access for all five lo cations
- Searches in database, Microsoft Exchange and ADVOKAT
- Complete data with one search query
- Clear navigation, self-explanatory interface
- Implementation within two days

Solution

With only one search query, employees in five separate locations need to find files, documents, transcripts and protocols related to individual cases or clients in a fast and reliable way. This requires processing data from the internal database, from Microsoft Exchange and from the ADVOKAT software transparently and making it ideal for integration in day-to-day work. The information search must also maintain the company's overall concept of confidence and discretion.

Implementation

Thanks to Mindbreeze InSpire it has been possible to introduce optimally synchronized hard and software at Hochleitner in one step. Therefore, the simple and fast implementation was completed in only two days. The self-explanatory software and intuitive design of the interface eliminated the need for comprehensive staff training. Mindbreeze InSpire was ready for use almost immediately.



Objective Met

Due to the fast implementation of this high-performance software without any need for staff training, the costs for the introduction of the company-wide search solution were minimized. The smooth functioning, ease of operation and consistent maintenance of existing access rights in every search convinced Hochleitner Lawyers within a very short time. The fast cross-linkage of group knowledge in a software application notably increases the efficiency in creating competent documentation.

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