



Sub-Processors

Fabasoft Cloud

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Public

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To aid readability, the third-person plural pronoun will be used instead of gendered pronouns (e.g. they/them instead of he/him).

These plural pronouns shall be used for both singular and plural references, encompassing all genders.

1 Introduction

Fabasoft uses sub-processors for the provision of Fabasoft Cloud in the respective service package selected, including data center operation.

Sub-contractual relationships within the meaning of this provision shall be understood to be those services which relate directly to the provision of the main service. This does not include ancillary services which Fabasoft uses, for example, as telecommunications services, postal/transport services or the disposal of data carriers, as well as other measures to ensure the confidentiality, availability, integrity and resilience of the hardware and software of data processing systems. However, Fabasoft shall be obligated to enter into appropriate and legally compliant contractual agreements as well as control measures to ensure data protection and data security of the Customer's data even in the case of outsourced ancillary services.

2 Sub-processors

2.1 XPRON Systems GmbH

To process Fabasoft Cloud support requests XPRON Systems GmbH, Carl-Schurz-Strasse 2, 41460 Neuss, Germany, has access to the following data (in context of a support ticket):

Contact Data

2.2 Fabasoft International Services GmbH

Fabasoft International Services GmbH, Honauerstrasse 4, 4020 Linz, Austria, has access to the following data for the processing of Fabasoft Cloud Support tickets and the maintenance of ongoing operations:

Contact data, user data (with explicit authorization)

2.3 Data centers

The Data Centers provide Fabasoft with the necessary rack space, power and cooling. In addition, they establish the connection between the Data Centers and provide internet routing. For this purpose, Fabasoft has commissioned the following subcontractors:

- for the Data Centers of the Fabasoft Cloud location Germany:
 - o noris Network AG, Thomas-Mann-Strasse 16 – 20, DE-90471 Nuremberg
- for the Data Centers of the Fabasoft Cloud location Austria:
 - o T-Systems Austria GmbH, Rennweg 97, AT-1030 Vienna
- for the Data Centers of the Fabasoft Cloud location Switzerland
 - o AtlasEdge Data Centers, Badenstrasse 820, CH-8048 Zürich
 - o NTT Global Data Centers Switzerland AG, Hofwisenstrasse 56, CH-8153 Rümlang

3 Other data recipients

3.1 F24 Schweiz AG

The following data is forwarded by text to F24 Schweiz AG, Samstagernstrasse 45, 8832 Wollerau, Switzerland for delivery of the mobile PIN in the case of a two-factor authentication:

Mobile phone number for mobile PIN, e-mail address for login, mobile PIN

3.2 LINK Mobility Austria GmbH

The following data is forwarded by text to LINK Mobility Austria GmbH, Brauquartier 5/Top 13, 8055 Graz, Austria for delivery of the mobile PIN in the case of a two-factor authentication:

Mobile phone number for mobile PIN, e-mail address for login, mobile PIN