



JUSTIZBETREUUNGSAGENTUR

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"In introducing ELAK light we have made it possible to manage and store data, much of it highly sensitive, in a secure and traceable way.

Using Fabasoft Mindbreeze Enterprise as an integrated search solution simplifies our information search. This speeds up case processing, which in turn saves time and money."

# All Relevant Information At One Glance

Justizbetreuungsagentur, Austria

"ELAK im Bund", the electronic records and case management solution for the central government of Austria, is considered the European showcase project in implementing eGovernment strategies. Since 2004 the creation, management and processing of business records in Austrian federal ministries has been fully electronic. The current framework contract "ELAK (Elektronischer Akt) im Bund" with the Bundesbeschaffungs GmbH (BBG) (Federal Procurement Company) also provides direct access to licenses and services for public institutions. Accordingly the JBA decided to introduce "ELAK light" for processing records and Fabasoft Mindbreeze Enterprise for information search. Fabasoft Mindbreeze Enterprise is already integrated into ELAK light as Enterprise Search Product.

## Task

The Justizbetreuungsagentur (JBA) is responsible for staffing issues on behalf of the Austrian Federal Ministry of Justice. Over time JBA's tasks continuously expanded, requiring updated office organization and data management in order to enable the continued speedy processing of frequently sensitive data.

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## Overview

### Customer/Public Institution

The Justizbetreuungsagentur (JBA) is responsible for staffing issues on behalf of the Austrian Federal Ministry of Justice. The tasks range from job advertisements, administration of applicants (personnel files) to providing penitentiary staff, experts, and separation accompaniment for minors in the framework of child custody proceedings.

### Solution

Fabasoft Mindbreeze Enterprise is completely integrated into Fabasoft's product portfolio. This makes it possible to search for information in ELAK light without additional installation.

# Chronology

March 2010:  
Chosing Fabasoft Mindbreeze Enterprise



July 2010:  
System launch



June/July 2010:  
Installation and test run



## Facts and Functions

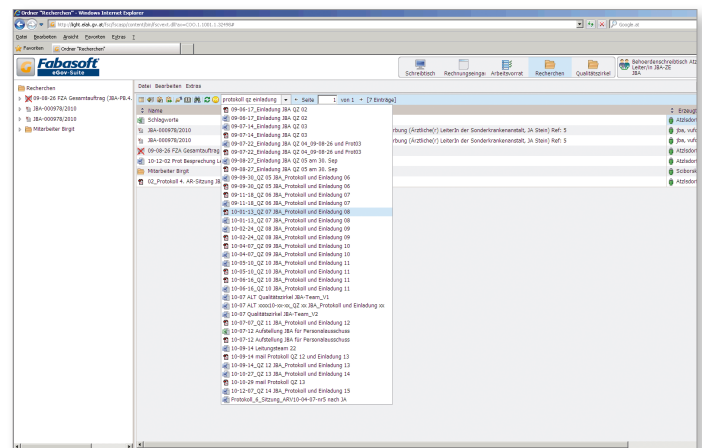
- Full text and meta data search in ELAK light
- Access rights maintained even with amendments on short notice
- Administrative processes speeded up
- Search results can be processed immediately
- Complete context visible with one single query

## Solution

The current framework contract “ELAK (Elektronischer Akt) im Bund” with the Bundesbeschaffungs GmbH (BBG) also provides direct access to licenses and services for public institutions. Accordingly the JBA decided to introduce “ELAK light” for processing records and Fabasoft Mindbreeze Enterprise as the full text information search solution.

## Implementation

After the decision for “ELAK light” was made, the solution was specified (processes, rights management, filing systems etc.) This established a customized solution for JBA’s requirements in ELAK light without the need for a time consuming introduction project. For the acceptance test, a test environment was established in JBA where users could acquaint themselves with the system. The staff of the Justizbetreuungsagentur have been using “ELAK light” since June 2010 as well as Fabasoft Mindbreeze Enterprise for their successful information search.



## Objective Met

With the introduction of ELAK light, Justizbetreuungsagentur staff have access to a full text and meta data search which is easy to use. One search query is enough for a comprehensive list of all relevant results. Search results can be processed directly from this list. Fabasoft Mindbreeze Enterprise tests the existing access rights with every query. This ensures that only authorized persons have access to and may process the frequently highly sensitive data, even in cases of amendments to access rights at short notice.