

"At Treibacher we take care to avoid long training periods for our staff when introducing new software. With Mindbreeze InSpire we found a solution that could be introduced within a very short time and required no special staff training. The benefits of the easily operated complete package, and especially the search results, had us convinced right from the start."

# Find All Relevant Information Worldwide With One Query

Treibacher Industrie AG, Austria

Due to increasing competition in all areas it has become vital to make fast decisions based on the information available.

After having examined the software solutions on the market, Treibacher Industrie AG decided to introduce Mindbreeze as its enterprise search solution.

## Task

The client rose to the challenge of providing uniform access to archived information, file systems, mail servers, intranet and the company DMS to all users.

The required software should be easy to administer and maintain all existing corporate rights in the information search.

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## Overview

### Customer/Industry

Treibacher Industrie AG is a leading international player in the field of chemistry and metallurgy. The head office, sales department, production and R&D facilities are located in Althofen in Austria. The company also has sites worldwide as well as a global network of sales partners. 86% of the company's goods are exported. [www.treibacher.com](http://www.treibacher.com)

### Solution

Mindbreeze InSpire – The combination of hardware and preinstalled Mindbreeze Software provides an instantly usable solution for safe corporate-wide information search, whilst requiring a minimum of configuration and installation.

# Chronology

January 2010:  
Establishing the requirements



March 2010:  
Launch for 350 users



January 2010:  
Installation and configuration of the Mindbreeze InSpire in an online meeting



## Facts and Functions

- Configuration in one hour in an online meeting
- More than 6 million objects indexed
- Worldwide data access possible
- Searches file systems, Microsoft Exchange incl. public folder, intranet and Fabasoft Folio
- Uncomplicated software updates

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## Solution

System introduction had to be fast and cost-saving; therefore Treibacher Industrie AG decided to install Mindbreeze InSpire in the company. The combination of hard and software enabled a simple integration into the existing IT infrastructure. The Mindbreeze team helped set up the configuration during a one-hour collaborative online meeting. Mindbreeze InSpire is entirely web based, which eliminates the need for installation at individual work stations.

## Implementation

The Mindbreeze InSpire was delivered by post. After having received the server, IT experts from Treibacher Industrie AG and Mindbreeze held an online meeting. During the one-hour introduction the server was jointly configured for the live system of the customer. The data sources to be searched (Microsoft Exchange incl. public folder, file systems, intranet, Fabasoft Folio) were linked to Mindbreeze InSpire. Subsequently the test run, involving 20 key staff at the head office, took place. After completion of the test run the existing configuration of Mindbreeze InSpire was adopted as the live system.

Existing rights are checked at every request, whereby an intelligent cache process prevents overloads of the live system. Thus, short term amendments to access rights are no problem.

The short intervals between Mindbreeze InSpire releases are a significant benefit for customers. A newer version of the product is available every three months. Through easy software updates, the new functions are available immediately. Treibacher Industrie AG can thus decide if and when to use these new possibilities.

Mindbreeze InSpire has been in use with the Treibacher Industrie AG from March 2010 onwards.

## Objective Met

The appliance was posted to the customer by Mindbreeze and configured in one joint online session. After completion of the test run the configuration went live without changes. This meant a massive saving of time and funds for the Treibacher Industrie AG. All 350 staff can now access the relevant information using Mindbreeze search comfortably and swiftly.