

The baseline

As an Austrian company with a strong focus on “sustainability”, SPAR knew from the beginning that it would engage to meet GDPR on the highest quality levels. SPAR Austria is operating in nine countries with more than 3,000 locations and more than 80,000 employees. The company was therefore looking for a solution that would allow all users within the SPAR group involved in the processing of personal data to work centrally with the system.

The objective

The main criteria in the selection of a solution were the necessity to trace all user activities, the fact that user activities could not be modified, flexibility in allowing independent customisations of the solution, multi-language capabilities, high-quality support and high availability of the solution in all countries in which SPAR is operating.

The selection procedure

Following a trial period during which several tools were evaluated, the decision went in favour of the Fabasoft Cloud app “EU-GDPR toolbox”. On the one hand, Fabasoft already had a proven track record as an excellent partner through the use of the Fabasoft Personnel File by SPAR. On the other hand, the solution itself was very convincing, as Christian Hofbauer, Team manager B2E/ B2B/CRM at SPAR Austria, says: “We were very impressed by the combination of an immediately available solution from the Cloud, the continuous traceability, the easy configurability and the high level of quality confirmed by certificates with regard to data security and data protection.”

The solution: The EU-GDPR toolbox

The EU-GDPR toolbox is one of several solutions of the European Fabasoft Cloud that are immediately available, easy to scale and can be used according to the “pay-per-use” principle. With predefined structures and processes, organisations can begin their

tests immediately after logging in via the Fabasoft website. At SPAR, more than 750 users from nine countries are working with the solution.

Organisations can use the EU-GDPR toolbox in different areas: On the one hand to easily manage important elements such as the records of processing activities, on the other hand to collaborate with external persons and automate processes regarding the rights of data subjects or reports to the authorities. All users have access to the same status of information. Modifications are logged automatically and continuously. This feature forms the basis for requests on the processing of personal data.

About the company

SPAR Austria's core business is daily food and non-food wholesale and retail. With more than 44,200 employees, SPAR is Austria's largest private employer. SPAR Austria is a 100 percent privately owned Austrian family business. It has been growing continually ever since its foundation and has also very successfully entered the markets of many countries bordering Austria. In Austria as well as North-eastern Italy, Slovenia, Hungary and Croatia, the SPAR Austria group is now employing a total of approximately 81,400 people. SPAR is equally setting new standards in other areas such as shop architecture, product range development, logistics or marketing. The aim is to realise the vision of developing the Austrian commercial company into a Central European business group and further promote the SPAR brand.

Weitere Informationen auf www.spar.at