

# Sub-Processors

Mindbreeze InSpire SaaS

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Public

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To aid readability, the third-person plural pronoun will be used instead of gendered pronouns (e.g. they/them instead of he/him). These plural pronouns shall be used for both singular and plural references, encompassing all genders.

# 1 Introduction

Mindbreeze uses sub-processors for the provision of Mindbreeze InSpire SaaS in the respective service package selected, including data center operation.

Sub-contractual relationships within the meaning of this provision shall be understood to be those services which relate directly to the provision of the main service. This does not include ancillary services which Mindbreeze uses, for example, as telecommunications services, postal/transport services or the disposal of data carriers, as well as other measures to ensure the confidentiality, availability, integrity and resilience of the hardware and software of data processing systems. However, Mindbreeze shall be obligated to enter into appropriate and legally compliant contractual agreements as well as control measures to ensure data protection and data security of the Customer's data even in the case of outsourced ancillary services.

## 2 Sub-processors

### 2.1 Data centers

The data centers are provided by Mindbreeze via Fabasoft (the necessary rack space, power and cooling). In addition, they establish the connection between the Data Centers and provide internet routing. For this purpose, Fabasoft has commissioned the following subcontractors:

- for the Data Centers of the Fabasoft Cloud location Germany:
  - o noris Network AG, Thomas-Mann-Strasse 16 – 20, DE-90471 Nuremberg

### 2.2 Fabasoft International Services GmbH

Mindbreeze obtains services from Fabasoft International Services GmbH, Honauerstrasse 4, 4020 Linz, Austria, for the maintenance of ongoing operations. In this context, Fabasoft International Services GmbH does not have access to any data.