



# CASE STUDY

The Federal Standard for GEVER:  
The Fabasoft eGov-Suite

Switzerland  
Public Administration  
Business Administration

FEDERAL STRATEGY UNIT FOR IT



**Fabasoft®**

# FEDERAL STRATEGY UNIT FOR IT

## The Federal Standard for GEVER: The Fabasoft eGov-Suite

### 1 TASK

The 1990s saw the increasing use of IT, PC and Internet resources in the Public Administration sector. As a result, the Public Coordination Centers had to deal with the harmonization of isolated legacy applications. In Switzerland, the Federal Strategy Unit for IT (FSUIT) has been confronted with the problem of defining a functional approach for request and performance features for a unified software platform for the Public Administration sector since 1999.



**Peter Fischer**  
*delegate for the Federal  
Strategy Unit for IT and  
director of FSUIT*

"With a well-utilized GEVER, we created an indispensable base for E-Government."

### 2 SOLUTION

The FSUIT decided to purchase a commercial product rather than developing a solution in-house. In 1999 Fabasoft's eGov-Suite was chosen via a WTO tender. The willingness to support the methodology chosen by the FSUIT and to provide the required software – particularly meeting the requirements of the Federal State of Switzerland – was decisive in the acceptance of the tender. The development of a standard solution which defines all product functionalities, user interfaces and specifications was consolidated and specified by the FSUIT in collaboration with governmental departments and the Federal Office.



**Fabasoft's eGov-Suite CH is the only GEVER Standard Solution for document and administration management for which a basic agreement exists with the Swiss government.**

### CHRONOLOGY

The Information and Communication Technology (ICT) Strategy of the Federal State contains several requirements, an example of which is that the operative business process and the information management have to be supported by standard tools. GEVER is a standard solution which can be used as the primary application by the majority of middle office operations.

**1999**

Fabasoft tender accepted

**2004**

First departmental  
GEVER application utilizing  
Fabasoft's eGov-Suite



## 3 IMPLEMENTATION

The Federal Administration of Switzerland signed a basic agreement with Fabasoft in October 2005. The central point was, and still is, an intensified and expanded collaboration. The strategic importance of a consistent "GEVER Standard" for the Federal State was also emphasized. With the basic agreement, Fabasoft's eGov-Suite CH was licensed for more than 6,000 Federal State. The agreement also makes it possible to obtain Fabasoft's eGov Suite CH in the cantons and municipalities under defined terms. The cantons Thurgau and Basel Landschaft obtained their licenses in this way. Fabasoft's eGov-Suite CH is the only GEVER Standard Solution for document and administration management in the Federal State with such a basic agreement. Organizations of the Federal Administration are able to access licenses of this agreement without any further tender offers. Hanspeter Baumgartner, strategic buyer and team leader of the Services Department in the Federal Office for Buildings and Logistics, notes:

"The arrangement of the basic agreement took six labor-intensive days. The supply of licenses works without any problems."

Operation of Fabasoft's eGov-Suite CH is the responsibility of various governmental departments: Federal Office of Information Technology, Systems and Telecommunication (FOITT), Information Service Center EVD (ISCeco), Information Service Center (ISC) of the Federal Department of Justice and Police (FDJP) as well as the Directorate of Corporate Management, the Information Service Center (ISC) of the Federal Department for Foreign Affairs (FDFA). The FOITT for example offers its customers the Standard Environment BAGEFA (Base GEVER Fabasoft Architecture). Back-end services are run on clustered servers for several departments. For every department a dedicated web server is available, and all servers are mirrored. Currently version 6.1 of Fabasoft's eGov-Suite CH is in use.

## 4 OBJECTIVES MET

The centralization of change and release management resulted in cost reductions as well as a simplified and harmonized software environment. Furthermore, Fabasoft's eGov-Suite CH makes it possible to use the same training materials across all departments.

Lower costs and shorter project durations have been the result of the implementation. Another advantage is the possibility to host the French and Italian language version of the software centrally. Employees benefit from a standardized user interface.

### FACTS AND FUNCTIONALITIES

- Consistent, standardized software for all departments and offices
- Reduction of training costs, shorter project durations
- According to the Federal IT Council, Fabasoft is the "lowest priced and a most mature solution."
- Fabasoft eGov-Suite CH for more than 6,000 licensed users
- Exclusive basic agreement for the GEVER Standard Solution in the Federal Administration
- Support of the I019-Standard (collaboration across all departments) since version 7.0

#### 2005

Specification of the GEVER Standard Solution by the Federal State

#### October 2005

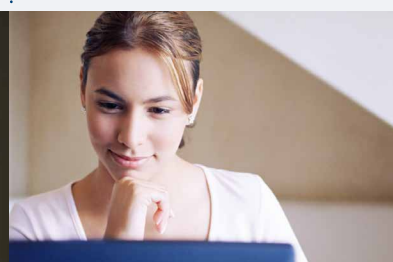
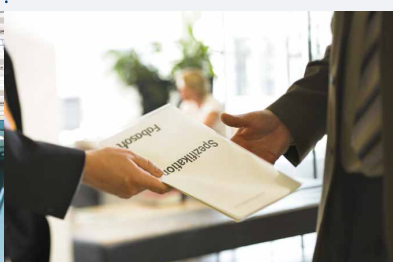
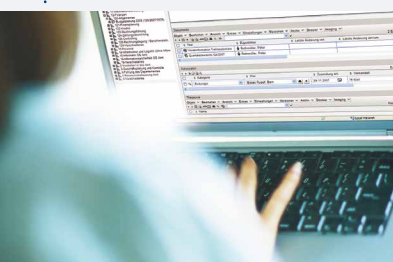
Basic agreement for the GEVER-Fabasoft solution is signed

#### September 2006

More than 6,000 users licensed in the Federal Administration

#### 2007

Several Federal Offices implement the new Federal Standard



## CASE STUDY OVERVIEW

Client: **Federal Strategy Unit for IT**  
Country: **Switzerland**  
Sector: **Public Administration**

### Task and objectives met

In the Swiss Confederation, projects are carried out at the departmental or office level. They have the freedom of choice in matters of choosing project partners for implementations. Over the course of time this has resulted in a very heterogeneous software environment. The target of the Federal IT Council (FITC) was the achievement of a Federal Standard for document and administration management.

### Solution

The FITC decided a complete, well-defined standard solution to bring business administration to the same level nationwide. With Fabasoft's eGov-Suite CH a standard product is available for the Federal State, resulting in a more precise valuation of operational and management costs.



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