

## Privacy Statement Fabasoft

Due to the nature of the business, data protection is of particularly high importance to the Fabasoft Group. Fabasoft AG and its subsidiary companies (known as: "Fabasoft") have dedicated themselves to the protection of data and, in particular, of personal data. Exactly how Fabasoft uses and protects personal data, such as first and surnames, email addresses or telephone numbers, will be outlined in more detail in this privacy statement. The use of personal data complies with the requirements of the EU's General Data Protection Regulation also referred to in the following as "GDPR" and the relevant country-specific data protection regulations. The transfer of data for processing, both within and outside Fabasoft, for the purpose of job processing, is exclusively based on data processing agreements.

### A. General Information

#### A.1. Who is responsible for data processing? - The Group's Structure

The Fabasoft-company, with which you have a legal relationship, is responsible for your data protection. You will find all Fabasoft companies listed here:

Unternehmen	Land	Sitz
Fabasoft AG (Konzernmutter)	Österreich	Honauerstraße 4 4020 Linz
Fabasoft International Services GmbH	Österreich	Honauerstraße 4 4020 Linz
Fabasoft Approve GmbH	Österreich	Honauerstraße 4 4020 Linz
Fabasoft R&D GmbH	Österreich	Honauerstraße 4 4020 Linz
Fabasoft Austria GmbH	Österreich	Honauerstraße 4 4020 Linz
Fabasoft Deutschland GmbH	Deutschland	THE SQUAIRE 13, Am Flughafen 60549 Frankfurt am Main
Fabasoft Schweiz AG	Schweiz	Bahnhofplatz 10 B 3011 Bern
Mindbreeze GmbH <sup>1)</sup>	Österreich	Honauerstraße 2 4020 Linz

Mindbreeze Corporation <sup>1)</sup>	USA	311 West Monroe Street Chicago, IL 60606
Xpublisher GmbH <sup>2)</sup>	Deutschland	Schleißheimer Straße 6-10 80333 München
Xpublisher Inc. <sup>2)</sup>	USA	Convene, 3rd floor 311 West Monroe Street Chicago, IL 60606
KnowledgeFox GmbH <sup>3)</sup>	Österreich	Gonzagagasse 13/9 1010 Wien

**Additional Information:**

<sup>1)</sup> Mindbreeze GmbH and its subsidiary company, the Mindbreeze Corporation, belong to the Fabasoft Group, but they have their own website, available at: [www.mindbreeze.com](http://www.mindbreeze.com) and have their own public corporate design.

<sup>2)</sup> Xpublisher GmbH and its subsidiary company, the Xpublisher Inc., belong to the Fabasoft Group, but they have their own website, available at: [www.xpublisher.com](http://www.xpublisher.com) and have their own public corporate design.

<sup>3)</sup> KnowledgeFox GmbH belong to the Fabasoft Group, but they have their own website, available at: [www.knowledgefox.net](http://www.knowledgefox.net) and have their own public corporate design.

The current privacy statement provides information about how Fabasoft handles personal data within its business operations, in particular with regard to the Fabasoft website ([www.fabasoft.com](http://www.fabasoft.com)). Due to its particular characteristics, there are a number of additional, separate privacy statements for the following areas:

- for products and services offered by Fabasoft, in particular for Fabasoft Cloud Services (<https://www.fabasoft.com/data-security>, <https://www.fabasoft.com/public-cloud/contract>)
- for [Mindbreeze](#) and its products and services
- for [Xpublisher](#) and its products and services
- for [KnowledgeFox](#) and its products and services
- for [applicants during the application process](#)
- for employees
- for other, specific processing areas, further privacy statements may exist and those affected by this will be notified separately.

With this privacy statement, Fabasoft is informing the data subjects of the nature, scope and purpose of the data they process, as well as informing them of their legal rights with regard to this. Since the technical and legal frameworks for processing personal data undergo continuous and progressive development, Fabasoft is committed to adhering to these changes.

The current version of this privacy statement is available at: <https://www.fabasoft.com/privacy> and is also available to download for free as a PDF.

## A.2. Which data are processed? Where does the data come from (the data sources)?

### 1. Data collected from the data subject

Fabasoft processes the following personal data that has been collected directly from the data subject.

- Fabasoft processes personal data that it obtains through its business relations (with customers, suppliers, partners or support requests) in order to fulfil a contract or to implement pre-contract procedures.
- Fabasoft processes personal data supplied directly by the customers.
- Fabasoft processes personal data that are required in order to fulfil a legal obligation.
- Fabasoft processes personal data for which consent has been granted, for various reasons, by the data subject.

Personal data includes especially title, first name(s), surname, email address(es), home address(es), telephone number(s), fax number, date of birth (if provided), contract details (incl. contact details of the contracting parties as well as contact persons), company details, other relevant information (correspondence history, contact details, data relating to reminders and actions).

When you make use of our support, we process data about your support inquiry (among others: problem description, log files, attachments, screenshots, communication, documentation of troubleshooting, contact details of the involved persons).

### 2. Data not directly collected from the data subject

In addition, Fabasoft processes personal data that is not directly obtained from the data subject. This includes especially the following data: telephone numbers, job titles, gender, company name, size of the company, titles, industry, street, post code, locations and country.

This data comes from publicly accessible registers, company websites and information published by individuals on business platforms (XING, LinkedIn, Twitter) or on social media platforms.

## A.3. Why is personal data processed and what is the legal basis for doing this?

- **The fulfilment of contractual and pre-contractual obligations.**

Processing personal data is important for providing products and services that are appropriate for the required/commissioned scope of the project. The purpose of data processing is strictly aligned with the commissioned product or service. You will find more detailed information on this topic on our website [www.fabasoft.com](http://www.fabasoft.com). Relevant personal data include names, address data and telecommunication data. Such data can also be enquiry, offer and order data, data from the performance of our contractual obligation, product data, documentation data as well as other data comparable with the categories mentioned. Personal data are processed pursuant to § 6 (1)(b) GDPR in order to fulfil existing contracts with customers / suppliers and within the framework of initiating contracts.

- **The fulfilment of legal obligations.**

As far as the processing of personal data is necessary to fulfil a legal obligation that is subject to our company, Art 6 (1) (c) GDPR applies as the legal basis for data processing. There are special legal obligations arising, for instance, from the stock exchange listing and the organisation of our company as a public limited company, for example connected to the holding of the annual general meeting or due to international financial reporting standards.

- **Protecting legitimate interests**

It is in Fabasoft's legitimate interest due to Art 6 (1) (f) GDPR to continuously improve its products and services and allow the active participation of all interested parties in the sustainable development of our company (key topics). In order to receive feedback, Fabasoft invites all interested parties to participate in surveys on key topics within the framework of a sustainable development of our company. These surveys can be answered without disclosing personal data. The provision of personal data is voluntary and not a requirement. These findings serve to further improve the products and services of Fabasoft.

It is in the interest of Fabasoft customers and interested persons/companies to provide the best possible information about market trends and market developments. Fabasoft also makes comprehensive research papers available for download free of charge in which Fabasoft products and services have been evaluated by renowned analyst firms. In addition, Fabasoft strives to provide the best possible support and advice for customers and interested persons/companies.

- **Data processing and consent**

Irrespective of the above-mentioned legal bases, Fabasoft may require consent due to Art 6 (1) (a) GDPR for certain processing operations and obtain it from the person concerned. If Fabasoft is granted consent to the processing of personal data, the data will be processed exclusively for the purposes specified in this consent, such as sending information in product-specific e-mail newsletters, information on webinars and events, downloading resources or research reports. The consent may be revoked at any time. The revocation of the consent does not affect the legality of the processing carried out on the basis of the consent up to the revocation.

In the legitimate interest due to Art 6 (1) (f) GDPR of Fabasoft customers (contractual relationship), it is important for Fabasoft to provide regular information on the ongoing development of their products and services as well as on trends in this sector and topics that are relevant to the market. Fabasoft also hosts their own events, presents the company at events, holds webinars, and provides information by means of e-mail newsletters.

**Those data received by Fabasoft in the course of its contractual relationship with the customer, will be processed by Fabasoft in order to send emails, letters or advertising brochures to customers for the purpose of depicting and presenting Fabasoft products (Art 6 (1) (f) GDPR). The customer has the right to object to this processing of the customer's data for the purpose of direct advertising, said right can be exercised at any time without giving reasons by means of letter to Fabasoft c/o Privacy or email to [privacy@fabasoft.com](mailto:privacy@fabasoft.com). Fabasoft will process the customer data for this purpose for as long as the customer lodges no objection, however, up to a maximum of 3 years after the last activity.**

**Where other forms of direct advertising are concerned, Fabasoft will only process the customer data if the customer has given its express consent to the processing of its data (Art 6 (1) (a) GDPR). If the customer has given its consent to the data processing, it can revoke this consent without giving reasons by means of letter to Fabasoft or email to**

[privacy@fabasoft.com](mailto:privacy@fabasoft.com). The processing performed until objection is made against such processing or until consent is revoked shall remain lawful.

## A.4. Who receives the personal data?

Within Fabasoft, the individual employees, departments or Fabasoft companies, that require it in order to fulfil contractual or legal obligations, such as legitimate interests, receive the personal data. Furthermore, if necessary, we will transfer your data to tax consultants and auditors for purposes of tax consultancy and auditing and, in individual cases, to lawyers and courts, if necessary for legal advice or law enforcement purposes. In individual cases, we also forward your data to our responsible data protection officer in order to obtain advice on the implementation of data protection regulations, e.g. if you assert claims against us. In addition, Fabasoft employs various sub-contractors, to whom personal data is transferred to enable them to effectively carry out their respective services.

All sub-contractors are required to use the data solely for the purpose of providing the service that has been clearly defined by Fabasoft.

Through contractual agreements, Fabasoft collaborates with the following providers when dealing with marketing and communication:

- LogMeIn. Inc. located in Boston, Massachusetts, USA  
Service: Platform for the organisation and implementation of webinars. At the express request of the customer the webinar is recorded and made available to the customer.  
Information on compliance with the GDPR: <https://www.logmeininc.com/gdpr/gdpr-compliance>.  
Standard contractual clauses have been concluded and additional measures taken to protect personal data.
- Act-On Software, located in Portland, Oregon, USA  
Service: The forwarding of marketing information material, for example newsletters, webinar invitations and product information, as well as product information concerning client relations (e.g. tips on new releases)  
Information on compliance with the GDPR: <https://act-on.com/privacy-policy/>  
Data storage and the sending of the emails if effected via Act-On (data location: Frankfurt); the data are processed and secured within the EU. Standard contractual clauses have been concluded and additional measures taken to protect personal data, by means of the encryption of personal data, among others.
- SnapADDY GmbH, located in Würzburg, Germany  
Service: Management of contact data (e.g. of business cards), which we receive from interested parties at various events.  
Information on compliance with the GDPR: <https://www.snapaddy.com/de/privacy-security-hub/datenschutz.html>
- Lewis Communications GmbH, located in Düsseldorf, Germany.  
Service: The agency provides services for Fabasoft concerning public relations

- Trummer & Team GmbH, located in Vienna, Austria  
Service: The agency provides services for Fabasoft concerning public relations
- Lamano GmbH & CoKG, located in Berlin, Germany
- Service: Conducting online surveys with "LamaPoll" (customer/partner satisfaction surveys/stakeholder surveys). Information on compliance with GDPR:  
<https://www.lamapoll.de/Support/Datenschutz>
- Fabasoft International Services GmbH  
Service: The provision of services for the whole Fabasoft Group. In terms of data protection law, for example, maintenance of a group procedure directory, provision of a central contact point for data subjects and the assumption of liability for claims asserted by data subjects and regular updating and management of technical and organisational measures (see A.7).
- Fabasoft Austria GmbH  
Service: Fabasoft Austria GmbH provides the customer support services for Fabasoft products.

Insofar personal data are to be transmitted to the USA or any other country with a less stringent level of data protection, Fabasoft ensures in advance that a suitable level of data protection is in place. The appropriate or adequate guarantees agreed in each case, as well as the possibility to obtain a copy, can be requested at [privacy@fabasoft.com](mailto:privacy@fabasoft.com).

## Data processing within the Fabasoft Group

There are different interfaces and data processing steps within the Fabasoft Group, in which the different individual personal data processing services are carried out among the companies within the group. The regulations defined in the "Framework agreement for internal data processing within the Fabasoft group" reflect the respective roles of the companies of the Fabasoft Group as joint controllers in a transparent manner pursuant to Art 26 GDPR or as controller and processor pursuant to Art 28 GDPR as well as the lawful form of this legal relationship, in particular in compliance with the regulations of the GDPR or the respective national data protection regulations. In the case of a breach of the framework agreement and/or applicable data protection provisions, Fabasoft International Services GmbH, FN 271303a, Honauerstraße 4, 4020 Linz, has undertaken to assume liability for claims by a data subject. Thus, a place of jurisdiction within the EU is available to the data subjects for the assertion of their rights.

The Framework Agreement is available for download on the Fabasoft Website:  
<https://www.fabasoft.com/en/about-us/transparency>.

## A.5. For how long is data stored?

Fabasoft stores personal data for as long as is necessary for the duration of the entire business relationship, from the initiation to the execution through to termination of the contract as well in compliance with the legal retention and documentation obligations, which stem, for example, from the legal business and fiscal retention requirement (usually a period of 10 years) or from the limitation periods in compliance with European or national laws or other regulations to which the controller is subject (up to 30 years).

Personal information (for example for a newsletter, announcement, webinar etc) that is submitted to Fabasoft with consent will be stored for a maximum of three years after its last activity, provided that it is not withdrawn before this period ends.

## A.6. Where is the data stored?

Fabasoft stores data on its own hardware in highly secure, external data centres in Germany, Austria and Switzerland.

## A.7. What are the data subject's data protection rights?

You have the right to disclosure, correction, removal or restriction in the processing of your information. You have the right to object to the use of your personal information as well as the right to data portability in accordance with the requirements of the data protection law.

In the event that you withdraw consent to use your personal information, Fabasoft will immediately stop using this data, provided that the use of this data is solely based on your consent. Exceptions arise as a result of legal or contractual obligations, which render storing data necessary, but this is only in the event of the aforementioned obligations. The legitimacy of the processing, for which consent was granted, remains intact until the consent is withdrawn.

All Fabasoft companies may demand any of the rights outlined above through the following channels.

By email: [privacy@fabasoft.com](mailto:privacy@fabasoft.com)

By mail: Fabasoft AG, c/o Privacy, Honauerstrasse 4, 4020 Linz, Austria

All rights asserted against Fabasoft must be submitted in writing. To prevent any misuse of these rights by unauthorised parties, you are obliged to verify your identity vis-à-vis Fabasoft in a suitable manner in case of reasonable doubt.

Fabasoft is free to continue to use the personal data concerned provided they have been anonymised prior to such use in such a way that it is no longer possible to relate the data to an identified or identifiable individual.

Complaints should be directed to the Austrian Data Protection Authority or to another data protection authority within the European Union or Switzerland, preferably where you live or work.

## A.8. Contact with Data Protection Officers

Fabasoft has a data security team at its disposal that is dedicated to data protection issues ("Privacy Team") The contact details for this privacy team are available at: <https://www.fabasoft.com/privacy>  
The privacy team can be contacted at: [privacy@fabasoft.com](mailto:privacy@fabasoft.com)

In addition, Fabasoft has appointed external data protection officers. The contact details of our data protection officers are kept up to date at <https://www.fabasoft.com/privacy>.

## A.9. Compulsory provision of personal information

In the context of the business contract or pre-contractual procedures, personal data necessary for the execution of the business contract, and to which Fabasoft is legally obliged to collect, must be provided. If this information is not provided, the delivery of products and service, for example, will not be possible.



## B. Additional Information About the Fabasoft Website

### B.1. Data collection

The Fabasoft website collects general information with every visit. Such information includes, for example: the IP address, the type of browser used, the language, the login pages, the device used, the volume of data transmitted, the browsing history as well as the HTTP referrer.

Fabasoft does not use this data to draw any conclusions about the data subject. This information will be needed in order to successfully deliver the content of the website, to guarantee the website is always functioning or to provide relevant information to the authorities.

In addition, the Fabasoft website offers many opportunities to register your personal information or to get in contact with the company through the email addresses provided. The following Fabasoft companies are responsible for your data protection for the purposes listed in the tabular below:

- For Germany: Fabasoft Deutschland GmbH
- For Switzerland: Fabasoft Schweiz AG
- For Austria and all other countries: Fabasoft Austria GmbH

Data collection capabilities	The purpose of data collection
Registration for the Fabasoft partner programme as Cloud Broker	To send information about the partner programme with the aim of attracting this interested person as a partner
To register for the Fabasoft partner programme as Cloud Developer	To send information about the partner programme with the aim of attracting this interested person as a partner
Register for product-specific email newsletters	To send product-specific news, blog articles and events
Register for events and webinars	To send information about the event, communicate the access data, the status of the registration as well as the progress report and to distribute information about similar events by mail
Register to download resources Selected documents such as whitepapers, case studies and recordings of webinars are made available via forms.	To forward the download link to the necessary documents via email To send additional supporting information about the products or services via email
Register for Fabasoft Cloud (Test access)	<a href="https://www.fabasoft.com/cloudservices/data-security">https://www.fabasoft.com/cloudservices/data-security</a> <a href="https://www.fabasoft.com/public-cloud/contract">https://www.fabasoft.com/public-cloud/contract</a>
Register for the Fabasoft Cloud as an existing customer or guest	<a href="https://www.fabasoft.com/cloudservices/data-security">https://www.fabasoft.com/cloudservices/data-security</a>
Online application	See separate privacy statement "Data protection for applicants during the application process"

Register to contact the sales or support team using a form	Contact the sales or support team
Fabasoft Shop (order Fabasoft Cloud)	<a href="https://www.fabasoft.com/public-cloud/contract">https://www.fabasoft.com/public-cloud/contract</a> <a href="https://www.fabasoft.com/cloudservices/gtc">https://www.fabasoft.com/cloudservices/gtc</a>
Sign up for fee-based trainings	To send information about training, communicate the registration status, and to send information about similar trainings <a href="https://www.fabasoft.com/en/support/product-trainings/gtc-training-services">https://www.fabasoft.com/en/support/product-trainings/gtc-training-services</a>
Providing information about products and services	To receive information about the technical advancements of products such as Release Notes, Software Product Information (SPI), Knowledge Base on a regular basis

When registering for one or more of the purposes mentioned above, personal data will only be collected in the form of first name(s), surname(s), email address, company, UID number, job title, gender, telephone number, street, postcode, location and country. This information contributes to providing an efficient service and will be processed if consent is granted.

## Data security

Your personal data, if you disclose it to us, will be transmitted over the Internet in encrypted form (SSL - Secure Sockets Layer). You can recognize an encrypted connection by the fact that the address line of the browser changes from "http://" to "https://". If SSL encryption is activated, the data you transmit to us cannot be read by third parties.

In addition, we secure our website and other systems through technical and organizational measures against loss, destruction, access, modification and distribution of your data by unauthorized persons.

## B.2. Sending requests to general email addresses

On the Fabasoft website, to contact Fabasoft additional general email addresses will be provided. When you send us an email, it is automatically directed to the relevant person so that you query can be processed.

## B.3. The use of cookies

Cookies are small text files that are saved by the website server onto the user's device hard drive (computer, notebook, tablet, smartphone etc) via your internet browser. This information is called up at subsequent visits to the website and enables the website to recognise your device. Both personal and non-personal data can be saved in cookies. User profiles can also be created through the placing of cookies.

Session cookies are deleted at the end of the session, i.e. when you close your browser. They record navigation through the website so that the website “remembers” your entries. These session cookies are normally used to temporarily save the user’s entries when filling in online forms that span several pages or to temporarily save the information entered by the user when adding items to online shopping baskets. Such entries may include: data entered when placing an order, currency, login status or simply when navigating through the site.

If you click on “accept cookies” when you visit our website, you thereby accept **all types of cookies** or you click on “Manage settings” to receive more detailed information and determine individually which cookies you consent to. You can manage the settings you have made at any time under the item “Cookie settings” in the footer of the website.

Fabasoft uses the following cookies:

## Essential cookies:

Essential cookies enable basic functions and are needed to ensure proper functioning of the website. These cookies are first-party cookies that belong to Fabasoft.

Cookie name	Purpose/description	Lifespan
<b>JSESSIONID</b>	Session ID for the website search. It is placed when the search function is used. Searching on the website is not possible otherwise.	30 days
<b>cookie_settings</b>	Saves information concerning your cookie settings.	30 days
<b>TEAMNX</b>	Fabasoft makes downloads available via public links from its product Fabasoft Cloud. This cookie optimises performance distribution, so downloads can be provided with optimum performance.	< 1 day
<b>_pk_ses*</b>	Session identifier for Piwik Pro	30 minutes
<b>_pk_id*</b>	Session identifier for Piwik Pro	13 months
<b>_pk_ref*</b>	Session identifier for Piwik Pro	6 months
<b>_pk_hsr*</b>	Stores anonymised data about your visit for a short time	30 minutes

Fabasoft offers entry in its product “Fabasoft Cloud” via its website. When you click on the button “Cloud login” you are redirected to the domains of the product (at.cloud.fabasoft.com) and more product-related cookies are set. You will find more detailed information on this topic at [Performance Characteristics Data Security](#).

Cookie name	Purpose/description	Lifespan
<b>fsc-public-session</b>	Embedding a public link	< 1 day

<b>AFFINITYNXFOLIO</b>	Cookie required for technical purposes for a session affinity	< 1 day
<b>WSCONTAINER</b>	Cookie required for technical purposes for a session affinity	< 1 day
<b>TEAM</b>	Session ID for Fabasoft Cloud	< 1 day
<b>FscMAC</b>	Workplace identifier for identification of the workplace	permanent (exclusively for installed cloud clients)
<b>WSAFFINITY</b>	Technically required cookie for a session affinity	< 1 day
<b>FSC</b>	Session ID for Fabasoft Cloud	< 1 day
<b>FABASESSIONID</b>	Session ID for Fabasoft Cloud	7 days
<b>apmguid</b>	Session ID for Fabasoft Cloud	7 days
<b>lastlogin</b>	Saves the Fabasoft Cloud login method last used	7 days
<b>remembermepass</b>	Saves the last email address used for the login	7 days

#### Tracking and Analytics cookies:

We use **Act-On Beacon** for the statistical evaluation of data for marketing purposes, as well as visitor access and for the identification of companies.

<b>Cookie</b>	Act-On Tracking Cookie	
<b>Provider</b>	Act-On Software, Inc.	
<b>Purpose</b>	Evaluation of visitor access, identification of companies	
<b>Privacy Policy</b>	<a href="https://www.act-on.com/privacy-policy/">https://www.act-on.com/privacy-policy/</a>	
<b>Cookie name</b>	Wp6806	
<b>Cookie lifespan</b>	1 year	

Data is not collected by Act-On Beacon unless consent has been given for the processing of personal data by clicking on the button "Accept all cookies" or by a selection made under "Manage settings". This consent can be revoked at any time by changing the cookie setting (button "Manage settings" or "Cookie settings" in the footer of the website). You will find a detailed description of the use of analytics services under B.4 "The use of analytics services".

## B.4. The use of analytics services

#### Web analytics tool Piwik Pro

This website uses the tool Piwik Pro to analyse individual pages and components for marketing, marketing research and optimisation purposed. Usage information is transferred for analytic purposes; however, your IP address is anonymised immediately. As such, no personal data is stored for statistical evaluation. The information generated by the cookie in the pseudonymous user profile is not used to personally identify the user of this website and it is not compiled alongside personal data

about the person bearing the pseudonym. The data collected through Piwik Pro is stored on our own servers. It will not be transferred to third parties.

You can prevent Piwik Pro from collecting data in the future by following this link <https://piwik.pro/privacy-policy/>.

## **Internet analytics service Act-On**

In order to analyse user access, information for marketing purposes and for identifying different companies, is collected after given consent using the tool Act-On, processed and stored in Act-On Software Inc's data centre in Germany. Act-On carries out checks on an address based on this information, but only if it has been established that it involves a company and not an individual. Cookies are also used here.

In addition, Act-On collects information on the browsing activity of anyone who has submitted a form or registered for an email service. The following information is collected: which webpages are visited on [www.fabasoft.com](http://www.fabasoft.com), which emails from Fabasoft are opened, which documents from Fabasoft are downloaded and which forms are completed. This information will be collected as long as it is processed for a clearly specified purpose. This information will be used in order to continuously improve our services and to enhance the browsing experience.

## **B.5. Links and buttons to other websites**

The website contains links to other websites. Fabasoft is not responsible for the data protection policies or their content.

Fabasoft also provides links on this website to the following social media sites: Instagram, LinkedIn, Twitter, YouTube and Xing. Some of these links are displayed as icons. When you click on these social media icons (links) you will be subsequently redirected from the Fabasoft website to the respective social media site.

When you click on one of these links, you will be redirected to the respective website and are thus allowing the respective site operator to access your personal information. No personal data are collected by Fabasoft via these links.

## C. Privacy Information for visitors to our Social Media Platforms

### C.1. Privacy information for visitors to our Instagram account

Fabasoft uses the technical platform and services of Instagram Inc., 1601 Willow Road, Menlo Park, CA, 94025, USA for the information service offered. Our Instagram presence enables us to present our company to the users of this network and to communicate with these persons. The data provided by you directly and by Instagram is used exclusively for the purpose of customer and prospect communication as an overriding legitimate interest in compliance with Art 6 (1) (f) GDPR, in order to be able to offer you the most interesting information for you.

Instagram is part of the Meta group of companies and shares infrastructure, systems and technology with Meta Platforms Ireland Limited.

When you visit our Instagram page, Instagram and also its affiliated company Meta collect your IP address and other personal data in the form of cookies. For information on the legal basis for data processing, any recipients, any transfer of your data to a third country by Instagram, and any further information on data processing, please refer to Instagram's privacy information at:

<https://help.instagram.com/519522125107875>.

### C.2. Privacy information for visitors to our LinkedIn page

Fabasoft operates a LinkedIn page. When operating this page, we rely on the legitimate interest as defined in Art 6 (1) (f) GDPR. Operators of the LinkedIn service together with Fabasoft constitute so-called "joint controllers" as defined by Art 26 GDPR.

We process your inquiries or contributions in order to respond to you and to be able to contact you. The data is only kept as long as it is required for the purposes of collection or is subject to legal retention obligations.

The data processed by LinkedIn and your rights can be accessed at <https://de.linkedin.com/legal/privacy-policy>. Please note that the processing operations may result in data transfers to the USA.

### C.3. Privacy information for visitors to our Twitter page

Fabasoft operates a Twitter page. When operating this site, we rely on the legitimate interest in Compliance with Art 6 (1) (f) GDPR. Operators of the Twitter service together with Fabasoft constitute so-called "joint controllers" as defined by Art 26 GDPR.

We process your inquiries or contributions in order to respond to you and to be able to contact you. We only process the data you enter on Twitter by retweeting or replying to your tweets, if applicable, or also by composing tweets from us that refer to your account. We store your personal data for this purpose exclusively on an occasion-related basis on our systems, i.e. outside of Twitter, if and for as

long as it is required for the purposes of collection or legal retention obligations exist. Via the dashboard provided by Twitter, we can retrieve statistics on how often a tweet was opened and liked, how often the link in the tweet was clicked, how often the tweet was retweeted, how often the details about the tweet were called up and how often embedded images, videos or other media were clicked on. The recipient of the data is first Twitter, where it may be shared with third parties for Twitter's own purposes and under Twitter's responsibility. The recipient of publications is also the public, i.e. potentially anyone.

The data processed by Twitter and your rights can be found at <https://twitter.com/de/privacy>. Please note that the processing operations may result in data transfers to the USA.

## C.4. Privacy information for visitors to our Youtube channel

Fabasoft operates a YouTube channel. When operating this channel, we rely on the legitimate interest in compliance with Art 6 (1) (f) GDPR. Operators of YouTube (Google LLC, 1600 Amphitheatre Parkway Mountain View, CA 94043, USA) together with Fabasoft constitute so-called "joint controllers" as defined by Art 26 GDPR.

By using YouTube, your personal data will be processed by YouTube. We would like to point out that you use the YouTube channel offered here and its functions on your own responsibility. This applies in particular to the use of the interactive functions (e.g. sharing, commenting). Fabasoft has no influence on the type and scope of the data processed by YouTube. YouTube processes your voluntarily entered data and evaluates any content you have shared or viewed.

The data processed by YouTube and your rights can be viewed at <https://policies.google.com/privacy?hl=de>.

## C.5. Privacy information for visitors to our XING page

Fabasoft operates a XING page. The operation of this page is based on our legitimate interest pursuant to Art 6 (1) (f) GDPR. The operator of the XING service constitutes together with Fabasoft the so-called "joint controller" pursuant to Art 26 GDPR.

We process your enquiries or posts in order to answer you and to enable us to contact you. The data are stored only for as long as is necessary for the purpose of the collection or for the period prescribed if they are subject to statutory storage obligations.

You can access the data processed by XING and your rights at <https://privacy.xing.com/de>. Please note that data could be transferred to the USA in the course of the processing.