Fabasoft

Fabasphere

Sub-Processors

Valid from September 11th, 2026

Public

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1 Introduction

Fabasoft uses sub-processors to provide the service package in the public cloud and government cloud operating models, including data centre operations.

Sub-contractual relationships within the meaning of this provision shall be understood to be those services which relate directly to the provision of the main service. This does not include ancillary services which Fabasoft uses, for example, as telecommunications services, postal/transport services or the disposal of data carriers, as well as other measures to ensure the confidentiality, availability, integrity and resilience of the hardware and software of data processing systems. However, Fabasoft shall be obligated to enter into appropriate and legally compliant contractual agreements as well as control measures to ensure data protection and data security of the Customer's data even in the case of outsourced ancillary services.

For the private cloud operating model, only section "2.2 Fabasphere GmbH" applies.

2 Sub-processors

2.1 XPRON Systems GmbH

For XPRON Systems GmbH, Carl-Schurz-Straße 2, 41460 Neuss, Germany, the following data is visible for the processing of 1st level support tickets (in the context of the submitted ticket):

- Contact Data

2.2 Fabasphere GmbH

Fabasphere GmbH, Honauerstrasse 4, 4020 Linz, Austria, has access to the following data for the processing of support tickets and the maintenance of ongoing operations:

- Contact data, user data (with explicit authorization)

2.3 Data centers

The Data Centers provide Fabasoft with the necessary rack space, power and cooling. In addition, they establish the connection between the Data Centers and provide internet routing. For this purpose, Fabasoft has commissioned the following subcontractors:

- for the Data Centers of the Fabasoft Cloud location Germany:
  - noris Network AG, Thomas-Mann-Strasse 16 – 20, DE-90471 Nuremberg
- for the Data Centers of the Fabasoft Cloud location Austria:
  - T-Systems Austria GmbH, Rennweg 97-99, AT-1030 Vienna
- for the Data Centers of the Fabasoft Cloud location Switzerland
  - Templus Switzerland GmbH, Aeschenvorstadt 71 CH-4051 Basel (formerly Roosevelt Services Switzerland GmbH)
  - NTT Global Data Centers Switzerland AG, Hofwisenstrasse 56, CH-8153 Rümlang

3 Other data recipients

3.1 F24 Schweiz AG

The following data is forwarded by text to F24 Schweiz AG, Samstagernstrasse 45, 8832 Wollerau, Switzerland for delivery of the mobile PIN in the case of a two-factor authentication:

Mobile phone number for mobile PIN, e-mail address for login, mobile PIN

3.2 LINK Mobility Austria GmbH

The following data is forwarded by text to LINK Mobility Austria GmbH, Brauquartier 5/Top 13, 8055 Graz, Austria for delivery of the mobile PIN in the case of a two-factor authentication:

Mobile phone number for mobile PIN, e-mail address for login, mobile PIN