

# Mindbreeze InSpire in the Healthcare Sector

### THE MEDICAL COCKPIT

Illuminating Information health.mindbreeze.com



# Mindbreeze InSpire and the flood of data in the healthcare sector

In health care facilities, a huge amount of digital information is generated for each patient. This data is stored in different formats and distributed across multiple sources. Important information comes from the hospital information system (physician's letters, laboratory findings, etc.), drug databases, specialist catalogues (ICD-10), as well as external sources such as the Cochrane Library.



### Knowledge management in healthcare

Intelligent use of existing knowledge is critical to the success of any healthcare facility. Patients rely on the fact that their doctor has access to the right data at all times, including data from previous examinations.

However, the exchange of information across different systems, programs, departments, or even hospitals is often challenging.

Efficient knowledge management should network the various types of information while at the same time classifying and understanding the content, for example from text documents or dictations. In addition to structured information, unstructured information from documents also needs to be efficiently analyzed and integrated.

Mindbreeze InSpire locates the relevant information in all data sources rapidly and provides targeted support to specialist departments to meet their information needs. You receive all the information pertaining to a patient, case, or particular medication quickly and intuitively.

"Mindbreeze sifts through millions of different unstructured documents and prepares them as structured information for use in medicine and patient care. This simplifies day to-day hospital work significantly, and the compilation of this knowledge creates completely new conditions for the care and support of patients while also increasing the quality of treatment."

Michael Wiltschnigg, Managing Director of Care Solutions



### Semantic analysis and research

Mindbreeze InSpire provides semantic analysis and search in both clinical and research environments. The application collects every kind of information, whether it be physician's letters, patient information, laboratory findings, medical records, notes, or e-mails, and continuously updates new or amended information.

This allows you to access the pertinent and up-to-date information you are looking for quickly and easily.

Specialists and doctors immediately receive a complete overview of the course of the illness, medication prescriptions, and a host of other valuable information relating to a specific case. Naturally, the data being searched is only available to those users who are authorized to do so in the context of the authorizations of the source systems.

With Mindbreeze InSpire, information can be linked, making medical correlations transparent. This allows cases that are similar to each other to be found quickly; conspicuous combinations of diagnoses, risk factors, and therapies can serve as the basis for quality management or medical controlling projects.

## The Medical Cockpit

An interactive patient summary was created using a special Mindbreeze InSpire application. The Medical Cockpit "reads" documents, understands their content, and clearly summarizes the essential information.

#### Integration of external systems

In addition to in-house data, Mindbreeze offers simple integration of third-party systems (archive solutions, eHealth applications, ELGA). The marked external documents appear in the patient overview alongside the in-house documents.

Some information may not be relevant to the particular clinical problem.

The results can be further limited using filters to glean the essential facts (diagnoses, therapies, symptoms, drugs). A semantic search, which also understands synonyms and jargon terminology, also accommodates targeted searches in all available clinical documents.

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Medical Cockpit

"With Mindbreeze, we now have a company on board that brings IT competence, medical expertise, and the necessary spirit. I recently visited Linz: It was a joy to see the enthusiasm and energy that the team there puts into their work." Stephan Holzinger, Managing Director of Rhön-Klinikum AG

With a timeline that visualizes all inpatient and outpatient visits and provides direct access to the pertinent documents, the entire patient history can be viewed at a glance.



Overview with the timeline

Using a semantic search option, relevant documents can be filtered rapidly and limited to the current problem.

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Drugs (negative)	~	Insulin "Novo Nordisk" Ultratard HM 100.I.E./ml laut Plan	
Symptoms	~	Adalat ret. 20mg 1-0-0	
Symptoms (negativ)	~	Ospen 1500mg 1-1-1 bis 12.6.2009	

Search with highlighted hits

# Knowledge management in hospitals

The various user groups require an efficient search tool to address their specific information needs.

### Medical controlling

Medical controlling staff constantly face major challenges: Not all medical services are adequately and consistently documented and coded. This necessitates a great deal of effort in searching and checking unstructured text documents (surgery reports, discharge letters, etc.).

However, hospital revenues are directly linked to the accurate documentation and coding of the services provided.

#### Mindbreeze InSpire offers a tailor-made solution:

- $\checkmark$  Rapid retrieval of diagnoses and procedures
- Analysis of relevant documents (OR reports, discharge letters, physician's letters, etc.)
- Comparison with service, procedure, and performance catalogs (MEL, ICPM, OPS-301, OPS-2008 and others)
- ✓ Use of extended diagnosis catalogs (ICD-10, thesauri)
- ✓ Support through in-house catalogs, synonym lists, jargon terms
- Export to external systems (coding tools, BI systems)

**Example question:** "Are all the surgeries that appear in the OR reports coded accordingly?"

**Solution:** Mindbreeze filters all terms from the surgery reports that correspond to a service and compares them with the coded services of the patient. This allows "outliers" to be located and supplemented promptly and efficiently.

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### Quality management and research

The data generated in everyday medical practice lays the foundation for successful quality management and targeted research. Mindbreeze InSpire provides a cross-patient view of the relevant information from the entire hospital organization.

#### This is made possible through:

- $\checkmark$  Cohort search throughout the entire unstructured documentation
- Limiting patient groups using a wide range of filters
- Extracting numerical values from texts (e.g. scores ASA, Braden)
- Export function for further processing in statistics programs or BI systems

#### Example question: "Is there a correlation between falls, age, and patient medication (sleeping pills)?"

**Solution**: By networking the information from the various data sources, Mindbreeze is able to recognize any correlations.

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