

Privacy Statement Fabasoft

Due to the nature of the business, data protection is of particularly high importance to the Fabasoft Group. Fabasoft AG and its subsidiary companies (known as: "Fabasoft") have dedicated themselves to the protection of data and, in particular, of personal data. Exactly how Fabasoft uses and protects personal data, such as first and surnames, email addresses or telephone numbers, will be outlined in more detail in this privacy statement. The use of personal data complies with the requirements of the EU's General Data Protection Regulation also referred to in the following as "GDPR" and the relevant country-specific data protection regulations. The transfer of data for processing, both within and outside Fabasoft, for the purpose of job processing, is exclusively based on data processing agreements.

A. General Information

A.1. Who is responsible for data processing? - The Group's Structure

Depending on which Group company is entrusted with data processing, this company is deemed to be the data controller.

You will find all Fabasoft companies listed via the following link: https://www.fabasoft.com/en/about-us/locations

Additional Information:

This privacy statement serves to elaborate on the general privacy statement of Fabasoft (available at www.fabasoft.com/privacy), the general privacy statement of Fabasoft 4teamwork (available at www.mindbreeze.com/privacy-statement), the general privacy statement of Mindbreeze (available at www.mindbreeze.com/privacy), the general privacy statement of Fabasoft Talents (available at https://www.knowledgefox.net/de/datenschutzerklaerung) and to provide more information for applicants.

A.2. Which data are processed? Where does the data come from (the data sources)?

1. Data collected from the data subject

Fabasoft processes the following personal data that has been collected directly from the data subject.

- Fabasoft processes personal data that it obtains through its business relations (with customers, suppliers, partners or support requests) in order to fulfil a contract or to implement pre-contract procedures.
- 2. Fabasoft processes personal data supplied directly by the customers.
- 3. Fabasoft processes personal data that are required in order to fulfil a legal obligation.



4. Fabasoft processes personal data for which consent has been granted, for various reasons, by the data subject.

Personal data includes especially title, first name(s), surname, email, IP address(es), home address(es), telephone number(s), fax number, date of birth (if provided), contract details (incl. contact details of the contracting parties as well as contact persons), company details, other relevant information (correspondence history, contact details, data relating to reminders and actions).

When you make use of our support, we process data about your support inquiry (among others: problem description, log files, attachments, screenshots, communication, documentation of troubleshooting, contact details of the involved persons).

2. Data not directly collected from the data subject

In addition, Fabasoft processes personal data that is not directly obtained from the data subject. This includes especially the following data: Address and contact details (e.g., e-mail address, telephone number, first and last name), job titles, gender, company name, size of the company, titles, industry, street, post code, locations and country.

This data comes from publicly accessible registers, address dealers (in particular UNIAQ AG), from publicly accessible company websites, from education partners (e.g., BME Marketing GmbH, Solutions by HANDELSBLATT MEDIA GROUP GmbH, DIGITAL PUBLISHING REPORT GmbH und Industry Dive Inc) after events initiated by us and information published by individuals on business platforms (XING, LinkedIn, Twitter) or on social media platforms.

A.3. Why is personal data processed and what is the legal basis for doing this?

• The fulfilment of contractual and pre-contractual obligations.

Processing personal data is important for providing products and services that are appropriate for the required/commissioned scope of the project. The purpose of data processing is strictly aligned with the commissioned product or service. You will find more detailed information on this topic on our website www.fabasoft.com. Relevant personal data include names, address data and telecommunication data. Such data can also be enquiry, offer and order data, data from the performance of our contractual obligation, product data, documentation data as well as other data comparable with the categories mentioned. Personal data are processed pursuant to § 6 (1)(b) GDPR in order to fulfil existing contracts with customers / suppliers and within the framework of initiating contracts.

The fulfilment of legal obligations.

As far as the processing of personal data is necessary to fulfil a legal obligation that is subject to our company, Art 6 (1) (c) GDPR applies as the legal basis for data processing. There are special legal obligations arising, for instance, from the stock exchange listing and the organisation of our company as a public limited company, for example connected to the holding of the annual general meeting or due to international financial reporting standards.

Protecting legitimate interests

It is in Fabasoft's legitimate interest due to Art 6 (1) (f) GDPR to continuously improve its products and services and allow the active participation of all interested parties in the sustainable



development of our company (key topics). In order to receive feedback, Fabasoft invites all interested parties to participate in surveys on key topics within the framework of a sustainable development of our company. These surveys can be answered without disclosing personal data. The provision of personal data is voluntary and not a requirement. These findings serve to further improve the products and services of Fabasoft.

It is in the legitimate interest of Fabasoft customers and interested persons/companies to provide the best possible information about market trends and market developments. Fabasoft also makes comprehensive research papers available for download free of charge in which Fabasoft products and services have been evaluated by renowned analyst firms. In addition, Fabasoft strives to provide the best possible support and advice for customers and interested persons/companies.

It is in Fabasoft's legitimate interest to document our events and inform the general public about our activities. To this end, picture or video recordings are regularly made at our events for the purpose of public relations and published on our website, our social media channels or on another publicly accessible website. The storage period is limited to the purpose.

You have the right to object to this data processing on grounds relating to your person. To exercise this right, contact: privacy@fabasoft.com.

In the legitimate interest (in particular direct advertising) due to Art 6 (1) (f) GDPR of Fabasoft, it is important for Fabasoft to provide regular information on the ongoing development of their products and services as well as on trends in this sector and topics that are relevant to the market to interested parties or customers (contractual relationship). Fabasoft also hosts their own events, presents the company at events, holds webinars, and provides information by means of e-mail newsletters.

Those data received by Fabasoft in the course of its contractual relationship with the customer, will be processed by Fabasoft in order to send emails, letters or advertising brochures to customers for the purpose of depicting and presenting Fabasoft products (Art 6 (1) (f) GDPR). The customer has the right to object to this processing of the customer's data for the purpose of direct advertising, said right can be exercised at any time without giving reasons by means of letter to Fabasoft c/o Privacy or email to privacy@fabasoft.com. Fabasoft will process the customer data for this purpose for as long as the customer lodges no objection, however, up to a maximum of 3 years after the last activity.

Where other forms of direct advertising (e.g., newsletter) are concerned, Fabasoft will only process the customer data if the customer has given its express consent to the processing of its data (Art 6 (1) (a) GDPR). If the customer has given its consent to the data processing, it can revoke this consent without giving reasons by means of letter to Fabasoft or email to privacy@fabasoft.com. The processing performed until objection is made against such processing or until consent is revoked shall remain lawful.

• Data processing and consent

Irrespective of the above-mentioned legal bases, Fabasoft may require consent due to Art 6 (1) (a) GDPR for certain processing operations and obtain it from the person concerned. If Fabasoft is granted consent to the processing of personal data, the data will be processed exclusively for the purposes specified in this consent, such as sending information in product-specific e-mail newsletters, information on webinars and events, downloading resources or research reports. The consent may be revoked at any time. The revocation of the consent does not affect the legality of the processing carried out on the basis of the consent up to the revocation.



A.4. Who receives the personal data?

Within Fabasoft, the individual employees, departments or Fabasoft companies, that require it in order to fulfil contractual or legal obligations, such as legitimate interests, receive the personal data. Furthermore, if necessary, we will transfer your data to tax consultants and auditors for purposes of tax consultancy and auditing and, in individual cases, to lawyers and courts, if necessary for legal advice or law enforcement purposes. In individual cases, we also forward your data to our responsible data protection officer in order to obtain advice on the implementation of data protection regulations, e.g. if you assert claims against us. In addition, Fabasoft employs various sub-contractors, to whom personal data is transferred to enable them to effectively carry out their respective services.

All sub-contractors are required to use the data solely for the purpose of providing the service that has been clearly defined by Fabasoft.

Through contractual agreements, Fabasoft collaborates with the following providers when dealing with marketing and communication:

- LogMeIn. Inc. located in Boston, Massachusetts, USA
 Service: Platform for the organisation and implementation of webinars. At the express request
 of the customer the webinar is recorded and made available to the customer.
 Information on compliance with the GDPR: https://www.logmeininc.com/gdpr/gdpr-compliance.
 - Standard contractual clauses have been concluded and additional measures taken to protect personal data.
- Act-On Software, located in Portland, Oregon, USA
 Service: The forwarding of marketing information material, for example newsletters, webinar
 invitations and product information, as well as product information concerning client relations
 (e.g. tips on new releases)
 Information on compliance with the GDPR: https://act-on.com/privacy-policy/
 Data storage and the sending of the emails if effected via Act-On (data location: Frankfurt); the
 data are processed and secured within the EU. Standard contractual clauses have been
 - data are processed and secured within the EU. Standard contractual clauses have been concluded and additional measures taken to protect personal data, by means of the encryption of personal data, among others.
- Hubspot Inc, located in Cambridge, MA 02141, USA
 Service: The forwarding of marketing information material, for example newsletters, webinar
 invitations and product information, as well as product information concerning client relations
 (e.g. tips on new releases)
 Information on compliance with the GDPR: https://www.hubspot.com/data-privacy/gdpr
 Data storage and the sending of the emails if effected via HubSpot (data location: Frankfurt);
 the data are processed and secured within the EU. Standard contractual clauses have been
 concluded and additional measures taken to protect personal data, by means of the
 encryption of personal data, among others.



- SnapADDY GmbH, located in Wurzburg, Germany
 Service: Management of contact data (e.g. of business cards), which we receive from
 interested parties at various events.
 Information on compliance with the GDPR: https://www.snapaddy.com/en/privacy-security-hub/data-protection.html
- Lamano GmbH & CoKG, located in Berlin, Germany
 Service: Conducting online surveys with "LamaPoll" (customer/partner satisfaction
 surveys/stakeholder surveys). Information on compliance with GDPR:
 https://www.lamapoll.de/Support/Datenschutz
- Fabasoft International Services GmbH
 Service: The provision of services for the whole Fabasoft Group. In terms of data protection
 law, for example, maintenance of a group procedure directory, provision of a central contact
 point for data subjects and the assumption of liability for claims asserted by data subjects and
 regular updating and management of technical and organisational measures.
- LinkedIn Irland Unlimited Company located in Dublin
 Service: LinkedIn Paid Ads campaign and subsequent success analysis of the reach of the
 advertising campaign
 Information on compliance with GDPR: https://www.linkedin.com/legal/l/dpa
- Jentis GmbH, located in Vienna, Austria
 Service: Reach measurement and/or analysis of visitor numbers, success analysis of
 marketing campaigns, improvement of website usability, content optimization, success
 analysis.
 Information on compliance with GDPR: https://www.jentis.com/en/article/jentis-privacy-controls/
- Papoo Software & Media GmbH, CCM19, located in Bonn, Germany Service: Collecting, managing, documenting and sharing the consent of Fabasoft website users regarding cookie settings.
 Information on compliance with GDPR: https://www.ccm19.de/en/privacyclarification.html
- UNIAQ AG, located in Heidelberg, Germany
 Service: Initiation of new business contacts in the B2B new customer sector
 Information on compliance with the GDPR: https://uniaq.de/datenschutzerklaerung

Insofar personal data are to be transmitted to the USA or any other country with a less stringent level of data protection, Fabasoft ensures in advance that a suitable level of data protection is in place. The appropriate or adequate guarantees agreed in each case, as well as the possibility to obtain a copy, can be requested at privacy@fabasoft.com.

Fabasoft's partner network

Fabasoft maintains an extensive partner network and places a high value on exclusivity and quality; there are only a small number of partners in each country or region who ideally complement Fabasoft, in particular in terms of technological expertise and sales strength. In particular to provide the best possible service to international customers and potential customers in their national language and in



their own time zone, Fabasoft recruits partners in the respective country or region and provides them with the necessary voluntarily provided personal data such as first name, last name, email address, business address, telephone number, and company name in a dedicated separate secure system. The data will only be disclosed to said partners with your prior consent, which we request for this case. The personal data will only be processed to the extent that is contractually agreed with our partners. All partners of Fabasoft are contractually obliged to use this data exclusively for the specific intended purpose(s) (establishing contact for Fabasoft products) and not to disclose the data to any third parties. Information concerning the partner network can be requested at the following email address privacy@fabasoft.com.

Data processing within the Fabasoft Group

There are different interfaces and data processing steps within the Fabasoft Group, in which the different individual personal data processing services are carried out among the companies within the group. The regulations defined in the "Framework agreement for internal data processing within the Fabasoft group" reflect the respective roles of the companies of the Fabasoft Group as joint controllers in a transparent manner pursuant to Art 26 GDPR or as controller and processor pursuant to Art 28 GDPR as well as the lawful form of this legal relationship, in particular in compliance with the regulations of the GDPR or the respective national data protection regulations. In the case of a breach of the framework agreement and/or applicable data protection provisions, Fabasoft International Services GmbH, FN 271303a, Honauerstrasse 4, 4020 Linz, has undertaken to assume liability for claims by a data subject. Thus, a place of jurisdiction within the EU is available to the data subjects for the assertion of their rights.

The Framework Agreement is available for download on the Fabasoft Website: https://www.fabasoft.com/en/about-us/transparency.

A.5. For how long is data stored?

Fabasoft stores personal data for as long as is necessary for the duration of the entire business relationship, from the initiation to the execution through to termination of the contract as well in compliance with the legal retention and documentation obligations, which stem, for example, from the legal business and fiscal retention requirement (usually a period of 10 years) or from the limitation periods in compliance with European or national laws or other regulations to which the controller is subject (up to 30 years).

Personal information (for example for a newsletter, announcement, webinar etc) that is submitted to Fabasoft with consent will be stored for a maximum of three years after its last activity, provided that it is not withdrawn before this period ends.

A.6. Where is the data stored?

Fabasoft stores data on its own hardware in highly secure, external data centres in Germany, Austria and Switzerland.

A.7. What are the data subject's data protection rights?

You have the right to disclosure, correction, removal or restriction in the processing of your



information. You have the right to object to the use of your personal information as well as the right to data portability in accordance with the requirements of the data protection law.

In the event that you withdraw consent to use your personal information, Fabasoft will immediately stop using this data, provided that the use of this data is solely based on your consent. Exceptions arise as a result of legal or contractual obligations, which render storing data necessary, but this is only in the event of the aforementioned obligations. The legitimacy of the processing, for which consent was granted, remains intact until the consent is withdrawn.

All Fabasoft companies may demand any of the rights outlined above through the following channels.

By email: <u>privacy@fabasoft.com</u>

By mail: Fabasoft AG, c/o Privacy, Honauerstrasse 4, 4020 Linz, Austria

All rights asserted against Fabasoft must be submitted in writing. To prevent any misuse of these rights by unauthorised parties, you are obliged to verify your identity vis-à-vis Fabasoft in a suitable manner in case of reasonable doubt.

Fabasoft is free to continue to use the personal data concerned provided they have been anonymised prior to such use in such a way that it is no longer possible to relate the data to an identified or identifiable individual.

Complaints should be directed to the Austrian Data Protection Authority or to another data protection authority within the European Union or Switzerland, preferably where you live or work.

A.8. Contact with Data Protection Officers

Fabasoft has a data security team at its disposal that is dedicated to data protection issues ("Privacy Team") The contact details for this privacy team are available at: https://www.fabasoft.com/privacy The privacy team can be contacted at: privacy@fabasoft.com

In addition, Fabasoft has appointed external data protection officers. The contact details of our data protection officers are kept up to date at https://www.fabasoft.com/privacy.

A.9. Compulsory provision of personal information

In the context of the business contract or pre-contractual procedures, personal data necessary for the execution of the business contract, and to which Fabasoft is legally obliged to collect, must be provided. If this information is not provided, the delivery of products and service, for example, will not be possible.



B. Additional Information About the Fabasoft Website

B.1. Purpose of the data collection

The Fabasoft website collects general data each time it is accessed. Such data includes, for example, the IP address, the browser type used, the language, the login times, the terminal device used, the data volumes transferred, the navigation history, and the referrer.

Fabasoft does not draw any conclusions about the data subject from this transmitted data. This information is required in order to deliver website content correctly, to ensure permanent functionality or to provide the relevant information to authorities.

In addition, the Fabasoft website offers extensive opportunities to register by providing personal data or to contact the companies via generally available e-mail addresses.

Data collection capabilities	The purpose of data collection
Registration for product-specific e-mail	Sending product-specific news articles, white
newsletters	papers, and invitations to webinars and events
Registration for events and webinars	Sending of information about the event,
	transmission of access data, registration status,
	as well as the post-event report, sending of
	information about similar events by mail
Download resources	Sending the download link for the requested
Selected documents such as white papers,	document by e-mail
guidelines, case studies and webinar	Sending of further supporting information on
recordings are available via forms.	Fabasoft products or services by e-mail
Online applications	See separate privacy policy for applicants in the
	application process
Contact the sales, support or M&A team via	Contacting the sales, support or M&A team
form	
Registration for paid trainings	Sending information about the training, sending
	the registration status, sending information about similar trainings
	https://www.fabasoft.com/en/support/trainings/gtc-
	<u>trainingsleistungen</u>
Provision of information on products and	Regular information on the technical development
services	of the products such as release notes, software
	product information (SPI), knowledge base

When registering for one or more of the purposes mentioned above, personal data will only be collected in the form of first name(s), surname(s), email address, company, UID number, job title, gender, telephone number, street, postcode, location and country. This information contributes to providing an efficient service and will be processed if consent is granted.



B.2. Use of essential cookies

Cookies are small text files that are stored by the website operator via the browser on a storage medium of the end device used by the website user (PC, notebook, tablet, smartphone, etc.). This information is retrieved during subsequent visits to the website and enables the website to recognize the end device. Both personal and non-personal data can be stored in cookies.

When visiting our website, click on "Accept all cookies", then accept all types of cookies or click on "Settings" to find out more details and specify which cookies you want to decline. The settings you have made can be managed at any time under the item "Cookie settings" in the footer of the website.

Essential cookies enable basic functions and are necessary for the smooth functioning of the website.

Consent Management:

We currently set a cookie as part of our Consent Management platform CCM19 to ensure that when you return to our website, we know which cookie option you selected on your previous visit. This enables us to fulfill our legal obligation to document your consent. The following essential cookies are used on the Fabasoft website:

Cookie name	Purpose/Description	Duration
cookie_settings	Stores information about your	30 days
	cookie settings	
WSAFFINITY bzw.	Fabasoft makes its downloads	< 1 day
fsc-public-session	available via public links from	
	its Fabasoft Cloud product.	
	This cookie optimizes the	
	performance distribution so that	
	the downloads can be	
	delivered with optimal	
	performance.	
hs_opt_out	This cookie is used by the opt-	6 months
	in privacy policy to remember	
	not to ask the visitor to accept	
	cookies again.	
	This cookie is set when you	
	give visitors the choice to opt	
	out of cookies.	
	It contains the string "yes" or	
	"no".	



	1	
hs_opt_out	This cookie can be set to prevent the tracking code from sending any information to HubSpot.	6 months
	It contains the string "yes".	
hs_cookie_cat_pref	This cookie is used to record the categories a visitor consented to.	6 months
	It contains data on the consented categories.	
hs_gpc_banner_dismiss	This cookie is used when the Global Privacy Control banner is dismissed.	180 days
	It contains the string "yes" or "no".	
hs_notify_banner_dismiss	This cookie is used when the website uses a Notify consent banner type.	180 days
	It contains a boolean value of True.	
<id>_key</id>	When visiting a password- protected page, this cookie is set so future visits to the page from the same browser do not require login again.	14 days
	The cookie name is unique for each password-protected page.	
	It contains an encrypted version of the password so future visits to the page will not require the password again.	
hs-membershem-csrf	This cookie is used to ensure that content membership logins cannot be forged.	It expires at the end of the session.
	It contains a random string of letters and numbers used to verify that a membership login is authentic.	



hs_langswitcher_choice	This cookie is used to save a visitor's selected language choice when viewing pages in multiple languages. It is set when a visitor selects a language from the language switcher and is used as a language preference to redirect them to sites in their chosen language in the future if they are available. It contains a colon delimited string with the ISO639 language code choice on the left and the top level private domain it applies to on the right. An example will be "EN-US:hubspot.com".	2 years
cfruid	This cookie is set by HubSpot's CDN provider because of their rate limiting policies.	It expires at the end of the session.
cfuvid	This cookie is set by HubSpot's CDN provider because of their rate limiting policies.	It expires at the end of the session.
cf_bm	This cookie is set by HubSpot's CDN provider and is a necessary cookie for bot protection.	30 minutes

Fabasoft also offers entry to its Fabasoft Cloud application via its website. By clicking on the "Cloud Login" button, you will be redirected to the product's domain (at.cloud.fabasoft.com) and further product-related Fabasoft Cloud cookies will be set.

Cookie name	Purpose/Description	Duration
AFFINITYNXFOLIO	Technically required cookie for	< 1 day
	a session affinity	
FscMAC	Workstation identifier for	Permanent (exclusively for
	identification of the workstation	installed cloud clients)
FSC	Session identifier for the	< 1 day
	Fabasoft Cloud	
FABASESSIONID	Session identifier for the	< 1 day
	Fabasoft Cloud	
apmguid	Session identifier for the	7 days



	Fabasoft Cloud	
lastlogin	Saves the last used Fabasoft	7 days
	Cloud log-in method	
login	Saves the last used user name	1 year
	if this was explicitly requested	
	on the login page.	
remembermepass	Saves the setting whether the	1 year
	last used user name should be	
	remembered.	

B.3. The use of analysis & tracking services

Website analysis tool JENTIS

For the purpose of analysing the user behaviour of customers as well as for the purpose of website optimization, we use services of the company JENTIS GmbH (Schönbrunner Strasse 231, 1120 Vienna). This service provider therefore receives access to web analysis data, which is measured, stored and processed by the analysis tools in use and JENTIS®.

For analysis purposes, data is transmitted to JENTIS GmbH on the one hand, and on the other hand JENTIS® independently collects data on our behalf regarding the browser environment or the visitor's behavior. JENTIS GmbH only processes data that cannot be traced back to a person by JENTIS GmbH. IDs set by JENTIS® are merely random products and are used for anonymous recognition. Your IP address is shortened before it is stored so that it is no longer personally identifiable.

Involved Third Party Providers: Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA and the representative in the European Union Google Ireland Ltd, Gordon House, Barrow Street, D04 E5W5, Dublin, Ireland (hereinafter: Google).

We use Google Analytics as part of the server-side JENTIS solution to provide aggregated, anonymized statistical reports on the reach of our website and to measure the success of our advertising campaigns, i.e. the total number of users who responded to our ad. These aggregate statistics include the advertising campaign that leads a visitor to our website and the time a visitor spends on individual pages, which allows us to optimize our content.

Pseudonymization of personal data:

Through the JENTIS server-side solution, we apply a de-identification mechanism on our JENTIS Twin server that automatically truncates IP addresses by the last digit, making it impossible to identify a specific European visitor by IP address alone. In addition, other identifiers from analytics providers are deleted and replaced with randomly generated numbers so that website visitors cannot be filtered out or re-identified by third-party providers.

Web analysis service Act-on

For the statistical evaluation of visitor accesses, data for marketing purposes and for the recognition of companies is collected, processed and stored in the data center of Act-on Software, Inc. in Germany



with the tool Act-On after consent has been granted. This consent can be revoked at any time by changing the cookie setting (button "Manage settings or cookie settings" in the footer of the website.

Act-on carries out address determination on the basis of this data - but only if it is ensured that it is a company and not an individual person. Cookies are also used for this purpose.

In addition, Act-on collects information on surfing behaviour for those persons who have submitted a form or who have registered for an e-mail service. The following information is collected: which websites are visited on www.fabasoft.com, which e-mails from Fabasoft are opened, which forms are submitted. This data is kept as long as the data of this person is processed according to the stated purposes. This information is used to constantly improve the information offered and to optimize the browsing experience.

Web analysis service HubSpot

For the statistical evaluation of visitor accesses, data for marketing purposes and for the recognition of companies is collected, processed and stored in the data center of HubSpot in Germany (Frankfurt am Main) with the tool HubSpot after consent has been granted. This consent can be revoked at any time by changing the cookie setting (button "Manage settings or cookie settings" in the footer of the website.

HubSpot carries out address determination on the basis of this data - but only if it is ensured that it is a company and not an individual person. Cookies are also used for this purpose.

In addition, HubSpot collects information on surfing behaviour for those persons who have submitted a form or who have registered for an e-mail service. The following information is collected: which websites are visited on www.fabasoft.com, which e-mails from Fabasoft are opened, which forms are submitted. This data is kept as long as the data of this person is processed according to the stated purposes. This information is used to constantly improve the information offered and to optimize the browsing experience.

Cookie name	Purpose/Description	Duration
hstc	The main cookie for tracking visitors.	6 months
	It contains the domain, hubspotutk, initial timestamp (first visit), last timestamp (last visit), current timestamp (this visit), and session number (increments for each subsequent session).	
hubspotutk	This cookie keeps track of a visitor's identity. It is passed to HubSpot on form submission and used when deduplicating contacts. It contains an opaque GUID to represent the current visitor.	6 months
hssc	This cookie keeps track of	30 minutes



	aggiona	
	sessions.	
	This is used to determine if HubSpot should increment the session number and timestamps in thehstc cookie.	
	It contains the domain, viewCount (increments each pageView in a session), and session start timestamp.	
hssrc	Whenever HubSpot changes the session cookie, this cookie is also set to determine if the visitor has restarted their browser.	It expires at the end of the session.
	If this cookie does not exist when HubSpot manages cookies, it is considered a new session.	
	It contains the value "1" when present.	
wp45113	Evaluation of visitor access, identification of companies done by the Act-On Software	1 year

Data is not collected of the cookies listed in the table unless consent has been given for the processing of personal data by clicking on the button "Accept all cookies" or by a selection made under "Manage settings". This consent can be revoked at any time by changing the cookie setting (button "Manage settings" or "Cookie settings" in the footer of the website).

Google Ads

In addition, we use Google Ads to serve advertisements and to generate aggregate statistical reports without personally identifiable information about the success rate of our advertising campaigns, i.e., the total number of users who responded to our ad. These aggregated statistics include the origin of visitors, their time spent on individual pages, and search engine usage. This allows us to optimize our content.

LinkedIn Ads

Furthermore, we use LinkedIn Ads to serve advertisements or ads/campaigns, and to generate aggregated statistical reports without personal data about the success rate of our campaigns, i.e., the total number of users who responded to our ads. This allows us to optimize our content.

Right to withdraw consent and deletion with regard to. Tracking and Analytics Services:



You may withdraw your consent regarding tracking and analytics services at any time in your browser. If you would like to request deletion of your personal data or have questions about our use of your personal data, please contact us at privacy@fabasoft.com.

B.4. Requests to general contact addresses

The Fabasoft website also provides general e-mail addresses for contacting Fabasoft. If you send a message to an e-mail address, this e-mail will automatically be forwarded to the relevant persons for the purpose of processing your inquiry.

B.5. Data security

Your personal data, if you disclose it to us, will be transmitted over the Internet in encrypted form (SSL - Secure Sockets Layer). You can recognize an encrypted connection by the fact that the address line of the browser changes from "http://" to "https://". If SSL encryption is activated, the data you transmit to us cannot be read by third parties.

In addition, we secure our website and other systems through technical and organizational measures against loss, destruction, access, modification and distribution of your data by unauthorized persons.

B.6. Links and buttons to other websites

The website contains links to other websites. Fabasoft is not responsible for the data protection policies or their content.

Fabasoft also provides links on this website to the following social media sites: Instagram, LinkedIn, Twitter, YouTube and Xing. Some of these links are displayed as icons. When you click on these social media icons (links) you will be subsequently redirected from the Fabasoft website to the respective social media site.

When you click on one of these links, you will be redirected to the respective website and are thus allowing the respective site operator to access your personal information. No personal data are collected by Fabasoft via these links.



C. Privacy Information for visitors to our Social Media Platforms

C.1. Privacy information for visitors to our Instagram account

Fabasoft uses the technical platform and services of Instagram Inc., 1601 Wilow Road, Menlo Park, CA, 94025, USA for the information service offered. Our Instagram presence enables us to present our company to the users of this network and to communicate with these persons. The data provided by you directly and by Instagram is used exclusively for the purpose of customer and prospect communication as an overriding legitimate interest in compliance with Art 6 (1) (f) GDPR, in order to be able to offer you the most interesting information for you.

Instagram is part of the Meta group of companies and shares infrastructure, systems and technology with Meta Platforms Ireland Limited.

The operation of the fan page and in particular the use of "Page Insights" results in the joint processing of data by Fabasoft and Meta Plateforms Ireland Limited pursuant to Art. 26 GDPR. Further information on data processing in connection with "Page Insights" can be found at: https://m.facebook.com/legal/terms/page_controller_addendum

When you visit our Instagram page, Instagram and also its affiliated company Meta collect your IP address and other personal data in the form of cookies. For information on the legal basis for data processing, any recipients, any transfer of your data to a third country by Instagram, and any further information on data processing, please refer to Instagram's privacy information at: https://help.instagram.com/155833707900388?cms_id=155833707900388

C.2. Privacy information for visitors to our LinkedIn page

Fabasoft operates a LinkedIn page. When operating this page, we rely on the legitimate interest as defined in Art 6 (1) (f) GDPR. Operators of the LinkedIn service together with Fabasoft constitute so-called "joint controllers" as defined by Art 26 GDPR.

We process your inquiries or contributions in order to respond to you and to be able to contact you. The data is only kept as long as it is required for the purposes of collection or is subject to legal retention obligations.

The data processed by LinkedIn and your rights can be accessed at https://www.linkedin.com/legal/privacy-policy? Please note that the processing operations may result in data transfers to the USA.

C.3. Privacy information for visitors to our Twitter page

Fabasoft operates a Twitter page. When operating this site, we rely on the legitimate interest in Compliance with Art 6 (1) (f) GDPR. Operators of the Twitter service together with Fabasoft constitute so-called "joint controllers" as defined by Art 26 GDPR.

We process your inquiries or contributions in order to respond to you and to be able to contact you. We only process the data you enter on Twitter by retweeting or replying to your tweets, if applicable, or



also by composing tweets from us that refer to your account. We store your personal data for this purpose exclusively on an occasion-related basis on our systems, i.e. outside of Twitter, if and for as long as it is required for the purposes of collection or legal retention obligations exist. Via the dashboard provided by Twitter, we can retrieve statistics on how often a tweet was opened and liked, how often the link in the tweet was clicked, how often the tweet was retweeted, how often the details about the tweet were called up and how often embedded images, videos or other media were clicked on. The recipient of the data is first Twitter, where it may be shared with third parties for Twitter's own purposes and under Twitter's responsibility. The recipient of publications is also the public, i.e. potentially anyone.

The data processed by Twitter and your rights can be found at https://twitter.com/en/privacy. Please note that the processing operations may result in data transfers to the USA.

C.4. Privacy information for visitors to our Youtube channel

Fabasoft operates a YouTube channel. When operating this channel, we rely on the legitimate interest in compliance with Art 6 (1) (f) GDPR. Operators of YouTube (Google LLC, 1600 Amphitheatre Parkway Mountain View, CA 94043, USA) together with Fabasoft constitute so-called "joint controllers" as defined by Art 26 GDPR.

By using YouTube, your personal data will be processed by YouTube. We would like to point out that you use the YouTube channel offered here and its functions on your own responsibility. This applies in particular to the use of the interactive functions (e.g. sharing, commenting). Fabasoft has no influence on the type and scope of the data processed by YouTube. YouTube processes your voluntarily entered data and evaluates any content you have shared or viewed.

The data processed by YouTube and your rights can be viewed at https://policies.google.com/privacy? hl=en .

C.5. Privacy information for visitors to our XING page

Fabasoft operates a XING page. The operation of this page is based on our legitimate interest pursuant to Art 6 (1) (f) GDPR. The operator of the XING service constitutes together with Fabasoft the so-called "joint controller" pursuant to Art 26 GDPR.

We process your enquiries or posts in order to answer you and to enable us to contact you. The data are stored only for as long as is necessary for the purpose of the collection or for the period prescribed if they are subject to statutory storage obligations.

You can access the data processed by XING and your rights at https://privacy.xing.com/en . Please note that data could be transferred to the USA in the course of the processing.