



Sub-Processors

Fabasoft Cloud

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Confidential

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To aid readability, the third-person plural pronoun will be used instead of gendered pronouns (e.g. they/them instead of he/him).

These plural pronouns shall be used for both singular and plural references, encompassing all genders.

1 Introduction

Fabasoft uses sub-processors for the provision of Fabasoft Cloud in the respective service package selected, including data center operation.

Sub-contractual relationships within the meaning of this provision shall be understood to be those services which relate directly to the provision of the main service. This does not include ancillary services which Fabasoft uses, for example, as telecommunications services, postal/transport services, maintenance and user service or the disposal of data carriers, as well as other measures to ensure the confidentiality, availability, integrity and resilience of the hardware and software of data processing systems. However, Fabasoft shall be obligated to enter into appropriate and legally compliant contractual agreements as well as control measures to ensure data protection and data security of the Customer's data even in the case of outsourced ancillary services.

2 Sub-processors

2.1 Sub-processors for main services

2.1.1 A-Trust

The following data is forwarded to A-Trust Gesellschaft für Sicherheitssysteme im elektronischen Datenverkehr GmbH, Landstrasser Hauptstrasse 5, 1030 Vienna, Austria for the purpose of logging in using the "Handy-Signatur" mobile phone signature:

Mobile number and signature password (this data is requested from A-Trust by the user via a form embedded in the login page of the Fabasoft Cloud).

2.1.1.1 XPRON Systems GmbH

To process Fabasoft Cloud support requests XPRON Systems GmbH, Carl-Schurz-Strasse 2, 41460 Neuss, Germany, has access to the following data (in context of a support ticket):

Contact Data

2.1.2 Data centers

The Data Centers provide Fabasoft with the necessary rack space, power and cooling. In addition, they establish the connection between the Data Centers and provide internet routing. For this purpose, Fabasoft has commissioned the following subcontractors:

- for the Data Centers of the Fabasoft Cloud location Germany:
 - o noris Network AG, Thomas-Mann-Strasse 16 – 20, 90471 Nuremberg, Germany
- for the Data Centers of the Fabasoft Cloud location Austria:
 - o T-Systems Austria GmbH, Rennweg 97, 1030 Vienna, Austria
- for the Data Centers of the Fabasoft Cloud Switzerland (until October 2021)
 - o Colt Technology Services AG, Albulastrasse 47, 8048 Zurich, Switzerland
 - o e-shelter Datacenter AG, Hofwisenstrasse 56, 8153 Rümlang, Switzerland
- for the Data Centers of the Fabasoft Cloud Switzerland (from October 2021)
 - o Roosevelt Services Switzerland GmbH, c/o Schellenberg Wittmer AG Löwenstrasse 19, 8001 Zürich

- NTT Global Data Centers Switzerland AG, Hofwisenstrasse 56, 8153 Rümlang, Switzerland

2.2 Sub-processors for ancillary services

2.2.1 F24 Schweiz AG

The following data is forwarded by text to F24 Schweiz AG, Samstagerstrasse 45, 8832 Wollerau, Switzerland for delivery of the mobile PIN in the case of a two-factor authentication:

Mobile phone number for mobile PIN, e-mail address for login, mobile PIN

2.2.2 LINK Mobility Austria GmbH

The following data is forwarded by text to LINK Mobility Austria GmbH, Brauquartier 5/Top 13, 8055 Graz, Austria for delivery of the mobile PIN in the case of a two-factor authentication:

Mobile phone number for mobile PIN, e-mail address for login, mobile PIN

2.2.3 atms Telefon- und Marketing Services GmbH

The following data is forwarded by text to atms Telefon- und Marketing Services GmbH, Saturn Tower, Leonard-Bernstein-Strasse 10, 1220 Vienna, Austria for delivery of the mobile PIN in the case of a two-factor authentication:

Mobile phone number for mobile PIN, e-mail address for login, mobile PIN