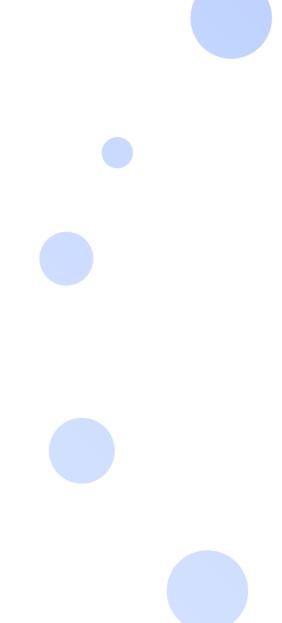


Information Sheet

Cloud Service Agreement (CSA)

Valid from 07.08.2025 Public



Copyright © Fabasoft Xpublisher GmbH, 2025. All rights reserved. All names of hardware and software are trade names and/or brands of the manufacturers in question.

These documents are public. The mere fact of having transferred and presented these documents alone does not constitute any right to our software, our services and service results or any other protected rights.

Inhalt

1 General Information	3
2 Basis of the Contract	3
3 Possible contacts	4
4 Additional Helpful Links	5

1 General Information

as per offer Contractor:

Head office of the contractor: as per offer

Customer: as per offer

Services related to Fabasoft Xpublisher Service Package:

2 Basis of the Contract

- Underlying offer of the Contractor (offer)
- Cloud Service Agreement Information Sheet (CSA Information Sheet) for the respective Service Package
- Cloud Service Agreement (CSA)
- Contract annexes:
 - Software Product Information (SPI)
 - SPI Fabasoft Xpublisher
 - SPI Fabasoft Cloud
 - SPI Mindbreeze Al
 - Technical Information
 - Data Processing Agreement
 - Technical und organizational measures
 - Sub-processors
 - Sub-processors for Fabasoft Xpublisher (if applicable)
 - Sub-processors for Fabasoft Cloud
 - Performance Characteristics Data Security
 - o Performance Characteristics Data Center Operation
 - Performance Characteristics 24x7 Support Fabasoft Cloud (if included in the offer)

The general contractual bases with the exception of the respective underlying offer, which will be sent to the customer individually, are available at the link below:

Link to Bosis of the Contract: https://www.fabasoft.com/xpublisher/contract

3 Possible contacts

Possible contacts Phone (general) +49 89 547 261 78-0 E-Mail (general) service@xpublisher.com privacy@xpublisher.com Data privacy support@xpublisher.com Data security Termination declarations cancel@xpublisher.com Unsubscribe from newsletter unsubscribe@xpublisher.com 1st level support cloudsupport@fabasoft.com 1st level support Germany +49 69 6435515-92 (phone) 1st level support Austria +43 732 606162-300 (phone) 1st level support Switzerland +41 31 310 06 43 (phone) Sales sales@xpublisher.com

4 Additional Helpful Links

Additional Helpful Links

<u></u>	
Privacy Website	https://www.fabasoft.com/privacy
Cancellation form	https://www.fabasoft.com/cancel
Summary of Certifications and Audits	https://www.fabasoft.com/certificates-and-audits
Cloud Service/System Status	https://www.fabasoft.com/cloudservices/system-status
What's New	https://help.cloud.fabasoft.com/whatsnew/xpublisher
Annual Report	https://www.fabasoft.com/business-reports